

Payment Options

Automatic Payments Through Your Bank

- The easiest way to make payments on your overpayment is to set up automatic payments through your banking institution. By setting up automatic payments, you can choose a day of the month for your bank to automatically submit a payment to Allen County Job & Family Services. It is an easy, hassle-free way to pay off your overpayment. Superior Credit Union, Chase, Huntington, and most other banks allow you to set up automatic payments. If you are interested in this option, please contact your banking institution and they will help you begin the process.

Online Payment

- Go to www.officialpayments.com
 - Click on Local Payment
 - Using the drop-down boxes, select “Ohio” and “Allen County Department of Job & Family Services” and “Overpayment”
 - Click on “Make a Payment”
 - Enter the payment amount and the type of Credit/Debit Card you are using. (Direct Express Master Cards are accepted)
 - Accept the Terms & Conditions
 - Provide your Credit/Debit card information
 - Confirm your Credit/Debit card information
 - Print out your digital receipt and keep it for your records.
- Please Note: There is a \$4.35 charge to pay by credit card and a \$2.15 charge for debit card. This amount is NOT applied towards your overpayment balance.

Check or Money Order

- If you choose to pay by check or money order, please make it out to Allen County Job & Family Services, or ACJFS, and be sure to note your Recovery Account Number on your check or money order. Your recovery account number can be found on your overpayment letter, or by calling 419-228-2120.
- Send your payments to Allen County Job & Family Services 951 Commerce Pkwy. Lima, Ohio 45804
- You can also drop off your payment to the agency, by either coming in during normal business hours, or dropping it off in the secured lock box outside the agency doors.
- If you need return envelopes to send in your check or money order, please call 419-228-2120.

Cash Payment

- You may also bring in a cash payment directly to the agency. We do not suggest mailing a cash payment to the agency.

Any questions, please call 419-228-2120 or email Allen-Fraud@jfs.ohio.gov