



APS Online Referral Access

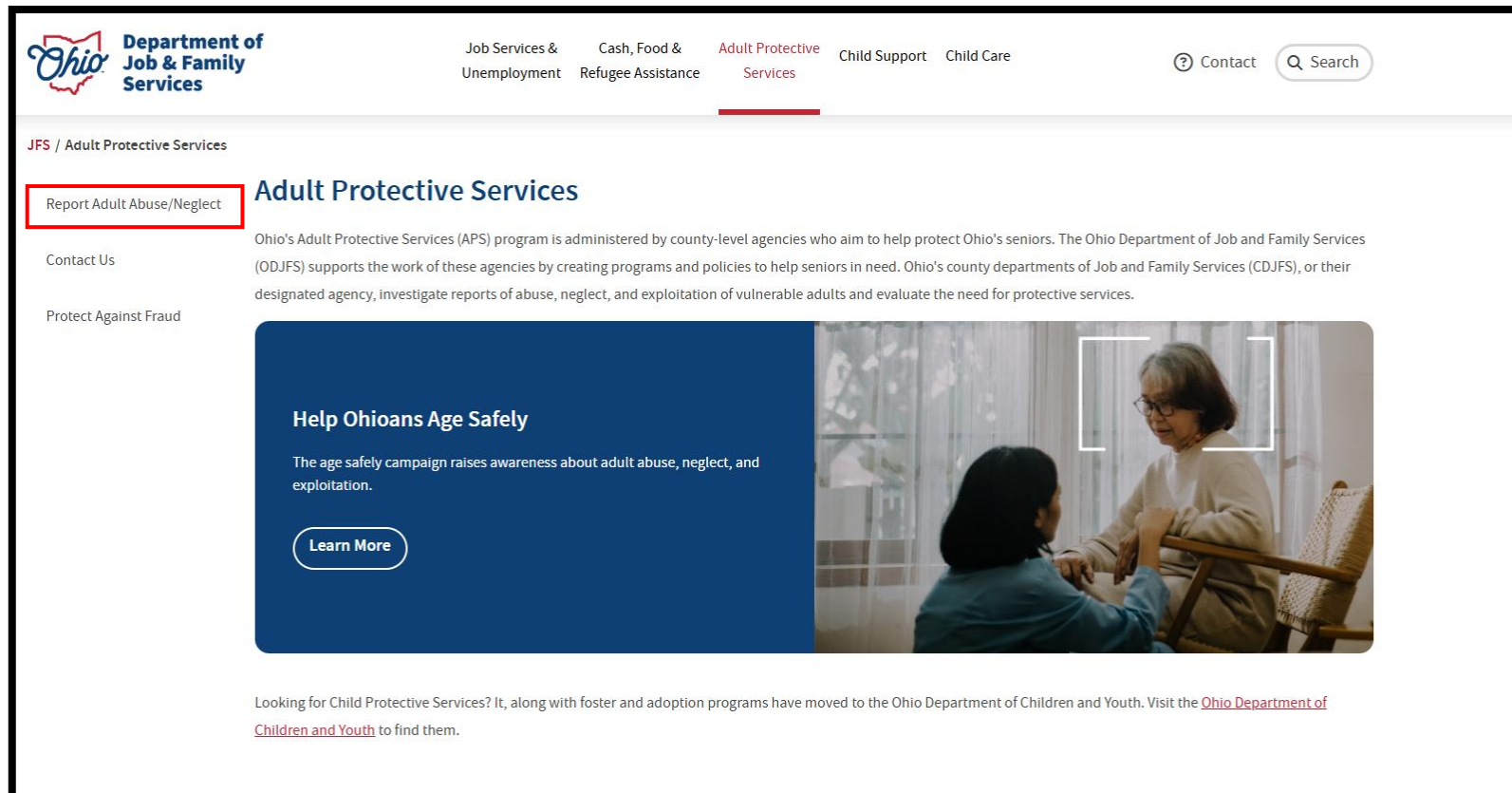


Department of
Job & Family
Services



APS Online Referral Access

To create an online APS referral, go to the ODJFS Online Portal [Adult Protective Services | Job and Family Services](#) and select the link titled *Report Adult Abuse/Neglect*.



Select the link to report Adult Abuse, Neglect and Exploitation.

[JFS](#) / [Adult Protective Services](#) / [Report Adult Abuse/Neglect](#) / [Report Child or Adult Abuse/Neglect](#)


[Report Adult Abuse/Neglect](#)

[Contact Us](#)

[Protect Against Fraud](#)

Report Child or Adult Abuse/Neglect


The first step in helping children or adults who have been abused or neglected is learning to recognize the signs of maltreatment. The presence of a single sign does not necessarily mean that maltreatment is occurring, but a closer look at the situation may be warranted when these signs appear repeatedly or in combination.



Report Adult Abuse, Neglect, and Exploitation

If you suspect a vulnerable adult is being abused, neglected, or exploited, you may report it online or by calling our Referral Line at: 1-855-OHIO-APS or 1-855-644-6277

[Report Adult Abuse](#)



Report Child Abuse and Neglect

Ohioans who suspect child abuse or neglect now only need to remember one phone number. Reports can be anonymous. Call 1-855-OH-CHILD or 1-855-642-4453

[Learn More](#)

Select the Launch button to report Adult Abuse.



Job Services & UnemploymentCash, Food & Refugee AssistanceAdult Protective ServicesChild SupportChild Care

ContactSearch


JFS / Adult Protective Services / Report Adult Abuse/Neglect / Report Adult Abuse, Neglect, and Exploitation


Report Adult Abuse/Neglect

Contact Us

Protect Against Fraud



Report Adult Abuse, Neglect, and Exploitation



LAUNCH 

Report Adult Abuse

Share this



For more information

Contact Info

To report adult abuse call: [1-855-OHIO-APS](tel:1-855-OHIO-APS) or contact your [county JFS agency](#).

Select the Log in From OH|ID

If this is an emergency or life-threatening situation Call 911.

The Ohio Department of Job and Family Services (ODJFS) oversees the investigation of vulnerable adults ages 60 and older in cases of abuse, neglect, and exploitation. If you suspect a vulnerable adult is being abused, neglected, or exploited, you may report it by either using this online reporting system or calling the State of Ohio's Adult Protective Services Hotline at 855-644-6277 (855-OHIO-APS). If you wish to report anonymously, please call the State of Ohio's Adult Protective Services Hotline.


For Technical Assistance email ODAPS-Helpdesk@jfs.ohio.gov. Please do not send reports of suspected abuse to this e-mail.



**Ohio Adult Protective
Services Online Referral**

Log in From OH|ID

Select Create Account.




**Ohio's digital identity.
One state. One account.**

Register once, use across many State of Ohio websites.

OHID username

Password




[Forgot your OHID username or password?](#)

[Can't get your PIN for 2-step verification?](#)

Do you need an OHID? Get started here.

[Create account](#)

Enter your email address, then select *Send PIN*.

 **OHID** Create your OHID account

1

Email verification
In Progress

2

3

4

5

6

Personal information

Pick a username

Create password

Password recovery

Terms & conditions


Step 1 of 6

Email verification

Your OHID gives you a single, secure account to log into State of Ohio services and applications.
We need to verify the email address you want to use for your OHID account. A one-time PIN will be sent to the email address you provide below.

Email address


Confirm email address

 You need an active email address to create an OHID account.
Do you need to create one? [Google](#), [Microsoft](#), [AOL](#), and [Yahoo](#) all offer free email accounts.

Cancel

Send PIN

Enter the PIN sent to the email address you provided, then select *Verify*.

 **Create your OHID account**

1

Email verification
In Progress

2

Personal information

3

Pick a username

4

Create password

5

Password recovery

6

Terms & conditions

Step 1 of 6

Email verification

We sent an email with a one-time PIN to zethnelson02@gmail.com

Enter PIN

Verify

Are you having trouble?

- Check your junk mail and spam folder for an email from: DONOTREPLY-Enterprisidentity@ohio.gov.
- Wait 10 minutes and refresh your email inbox.

Still having trouble?


Your email provider may think the message is spam and might be blocking or delaying it.

- Add DONOTREPLY-Enterprisidentity@ohio.gov to your contacts.
- Ask your IT administrator to add this email to the safe-sender list.
- [Send me a new PIN](#)

Cancel

Next

Once your PIN verification is confirmed, select *Next*.

 Create your OHID account

1

Email verification
In Progress

2

Personal information

3

Pick a username

4

Create password

5

Password recovery

6

Terms & conditions


Step 1 of 6

Email verification

We sent an email with a one-time PIN to zethnelson02@gmail.com

Enter PIN

372037

Confirmed 

Are you having trouble?

- Check your junk mail and spam folder for an email from: DONOTREPLY-Enterpriseldentity@ohio.gov.
- Wait 10 minutes and refresh your email inbox.

Still having trouble?


Your email provider may think the message is spam and might be blocking or delaying it.

- Add DONOTREPLY-Enterpriseldentity@ohio.gov to your contacts.
- Ask your IT administrator to add this email to the safe-sender list.
- [Send me a new PIN](#)

Cancel

Next

Enter your legal first and last name, date of birth, and the last four digits of your SSN, then select *Submit*.

 **OHID** Create your OHID account

✓ Email verification
Completed

2 Personal information
In Progress

3 Pick a username

4 Create password

5 Password recovery

6 Terms & conditions

Step 2 of 6


Personal information

Legal first name

Legal last name

Date of birth


Last 4 digits of SSN (optional)

 Be sure to use your real date of birth, you may need it to reset your password later.

Cancel

Submit

Create a username that meets the listed requirements, then select *Next*.
If the username you enter does not meet the requirements, you will be prompted to choose a new one.

 Create your OHID account

✓
Email verification
Completed

✓
Personal information
Completed

3
Pick a username
In Progress

4
Create password

5
Password recovery

6
Terms & conditions

Step 3 of 6

Pick a username

Username requirements


- ✓ Must be between 6-64 characters
- ✓ Cannot start or end in a special character
- ✓ Cannot contain only numbers; and
- ✓ Cannot contain special characters other than a period (.), dash (-), underscore (_), or at sign (@).

OHID username

Cancel

Next

Create a password that meets the listed requirements, then re-enter it to confirm and select *Next*. If the password does not meet the requirements, you will be prompted to create a new one.

 Create your OHID account

✓ Email verification
Completed

✓ Personal information
Completed

✓ Pick a username
Completed

4 Create password
In Progress

5 Password recovery

6 Terms & conditions

Step 4 of 6

Create password

✓ Your password must contain:

- ✓ At least 12 characters
- ✓ An uppercase letter
- ✓ A lowercase letter
- ✓ A number
- ✓ A special character (!\$#,%@~^&* _-+=<>()[]%';:~\/?')

✓ Your password cannot contain your first name, last name, or OHID username.

Password

Confirm password

.....

.....

Cancel

Next

For password recovery, enter your mobile number and select *Send PIN*.

OHID

Create your OHID account

✓
Email verification
Completed

✓
Personal information
Completed

✓
Pick a username
Completed

✓
Create password
Completed

5
Password recovery
In Progress

6
Terms & conditions

Step 5 of 6

Password recovery

Your email (zethnelson02@gmail.com) is the main way you'll reset your password.
Providing your mobile number gives us another way to reach you if you lose access to your email.

Add your mobile number for password recovery
We will send you a PIN via text message. Message and data rates apply.

i

If you choose not to provide your phone number at this time, you can [skip this step](#).

Mobile number


(740)-

Send PIN

Cancel

Next

Enter the PIN you received on your mobile device, then select *Verify*.

 **OHID** Create your OHID account

✓ Email verification
Completed

✓ Personal information
Completed

✓ Pick a username
Completed

✓ Create password
Completed

5 Password recovery
In Progress

6 Terms & conditions


Step 5 of 6

Password recovery

Your email (zethnelson02@gmail.com) is the main way you'll reset your password.
Providing your mobile number gives us another way to reach you if you lose access to your email.

Add your mobile number for password recovery

We sent a message with your PIN to ***-***-1800

 If you choose not to provide your phone number at this time, you can [skip this step](#).


Enter PIN

Verify

Are you having trouble? [Send me a new PIN](#)

CancelNext

Once the Pin you entered is confirmed, select Next

 **Create your OHID account**

✓
Email verification
Completed

✓
Personal information
Completed

✓
Pick a username
Completed

✓
Create password
Completed

5
Password recovery
In Progress

6
Terms & conditions


Step 5 of 6

Password recovery

Your email (zethnelson02@gmail.com) is the main way you'll reset your password.
Providing your mobile number gives us another way to reach you if you lose access to your email.

Add your mobile number for password recovery

We sent a message with your PIN to ***-***-1800

 If you choose not to provide your phone number at this time, you can [skip this step.](#)

Enter PIN


Confirmed ✓

Are you having trouble? [Send me a new PIN](#)

Cancel

Next

Review the Terms & conditions and select the I agree button followed by the Create account button.

 Create your OHID account

✓ Email verification
Completed

✓ Personal information
Completed

✓ Pick a username
Completed

✓ Create password
Completed

✓ Password recovery
Completed

6 Terms & conditions
In Progress

Step 6 of 6

Terms & conditions

To create your OHID account, please agree to the following terms and conditions.

By clicking "I Agree" and creating an OHID account, you consent to use electronic signatures with the State of Ohio and receive communications in electronic form.

If you use this site, you are responsible for maintaining the confidentiality of your OHID account(s) and password(s) and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your OHID account(s) or password(s). The Ohio Department of Administrative Services reserves the right, in the event of a violation of law or State of Ohio policy, or as a result of any suspicious activity occurring on your OHID account, to refuse service, terminate accounts, remove or edit content on [Ohid.ohio.gov](https://ohid.ohio.gov), or cancel transactions related to your OHID account.


Children under the age of 13 are not eligible to use services that require the submission of personal information and should not submit any personal information to us. This includes submitting personal information to the website as part of a user profile or profile personalization. If you are a child under the age of 13, you can use these services only if used together with your parents or guardians. Ask permission from your parents or guardians if you are under the age of 13.

☒ I agree

Cancel

Create account

Check your email for confirmation your account is ready to use.
Select the Log in to OH|ID button after your account is created and you will be directed to the online referral.

 **Create your OHID account**

✓
Email verification
Completed

✓
Personal information
Completed

✓
Pick a username
Completed

✓
Create password
Completed

✓
Password recovery
Completed

✓
Terms & conditions
Completed

You're all set!

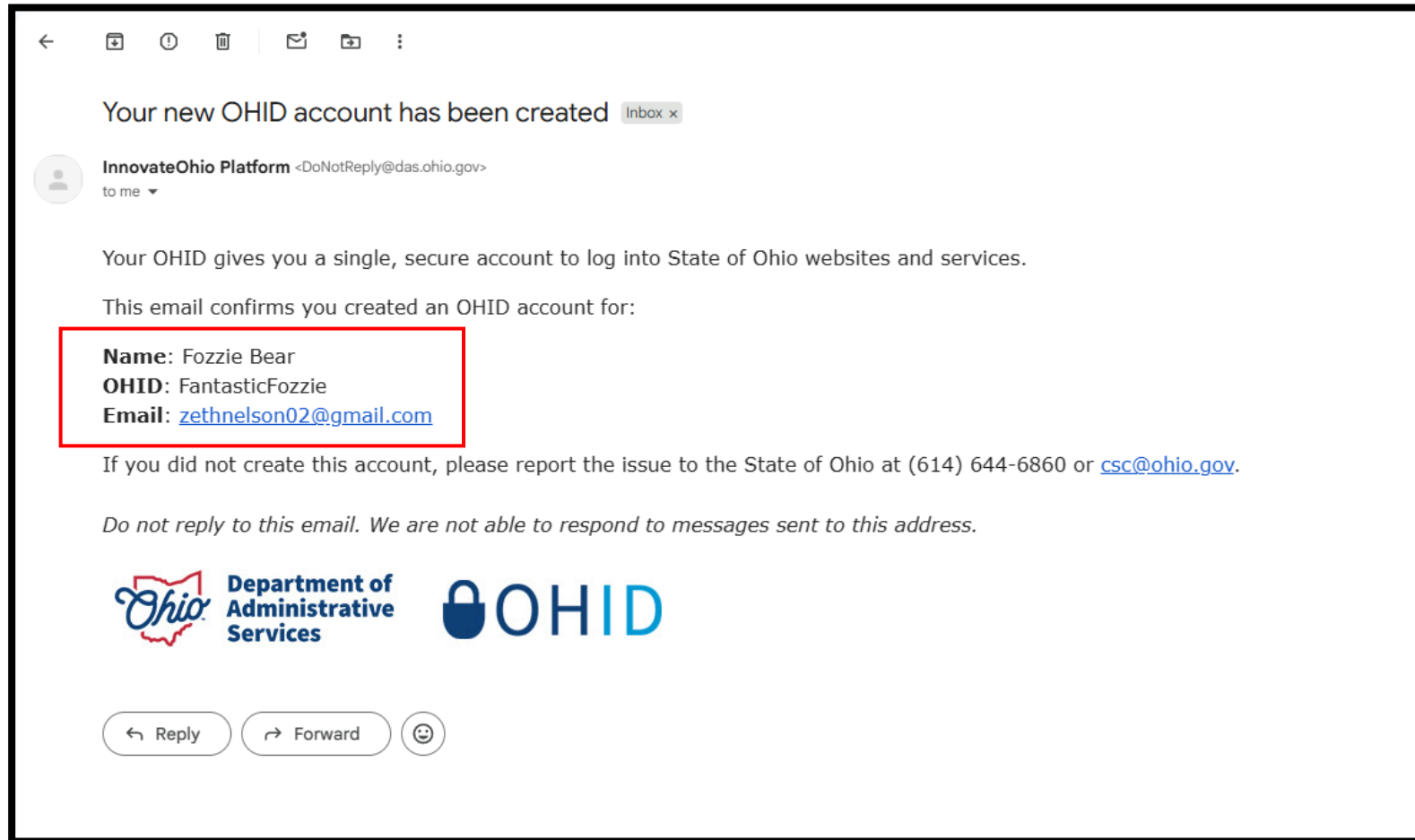
We are creating your OHID account

Check your email

Once you receive your confirmation email, your account is ready to use.

Return here to [log in to OHID.](#)

Example of email confirmation you will receive upon creation of your new OH|ID.



Instructions for the online referral can be found on the main APS referral page.

