

# Annual Report to the **COMMUNITY**

State Fiscal Year 2025

July 1, 2024- June 30, 2025

**COMMUNITY  
SERVICES**

**WORKFORCE  
DEVELOPMENT**

*Completed September 2025*



**OhioMeansJobs®**

**Allen County**

A proud partner of the  
American Job Center network

**Job  
Family**  
SERVICES  
**Allen County**

# Update from the *Director*



## Joe Patton Allen County Job and Family Services & OhioMeansJobs Allen County

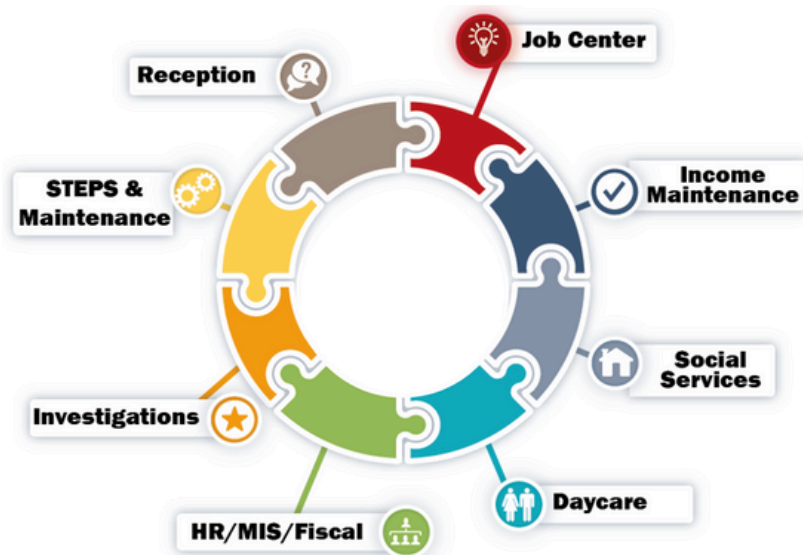
We are excited to present our Annual Report for Fiscal Year 2025, showcasing our accomplishments of the past year, as well as highlighting the services that Allen County Job and Family Services and OhioMeansJobs Allen County offer to our community. Every year, we compile facts and statistics for this report to evaluate our services and make necessary improvements to better serve our customers. Additionally, it is important to share this information with not only our County Commissioners, but also our community to bring awareness to our services and the assistance we can provide to individuals and employers of Allen County.

Our Agency mission and vision serve as the backbone of who we are and what we strive to accomplish for the communities we serve. Furthermore, our Agency has been fortunate to have strong partnerships and collaborations within Allen County—and throughout the State of Ohio—that allow us to be an innovative leader in meeting the needs of our customers. Our Income Maintenance and OhioMeansJobs teams are committed to assisting the community and bringing our mission to life when many of our customers and Employers need us most.

We remain dedicated to investing in our next generation of leaders and providing a pathway to help our current employees grow and become better leaders, both professionally and personally. Again this year, we were able to send a group of our employees to attend the Global Leadership Summit where world-class leaders speak on leadership principles and actionable concepts, while delivering heartfelt inspiration. In addition, we also continue to provide a professional development library to our employees where leadership books, recordings, and other materials can be checked out at any given time.

We are proud of what we have accomplished in the past year and look forward to continuing to set the pace as the model for our region and the State of Ohio.

Sincerely,



### Our Mission:

Allen County Job and Family Services, with support of regional employers, economic development and community partners, is committed to building a stronger community by promoting self-sufficiency. We are dedicated to assisting Allen County families and individuals achieve their highest level of stability and independence through career development and supportive services.

### Our Vision:

Like the pieces of a puzzle, every part of Allen County Job and Family Services plays a crucial role in the success of our mission and to ultimately assist in filling the workforce gap of Allen County and assist our clients to self sufficiency. No matter the division, unit or individual position, every employee is committed to the highest level of customer service to positively impact the communities we serve and ensure individuals and families find the resources needed to improve lives.



# INCOME MAINTENANCE

Food | Medical | Cash



**430** average intake  
appointments per month



**12,578** SNAP individuals

**6,211** SNAP households



**26,838** Medicaid individuals

**15,404** Medicaid households

## STEPS

### Steps Towards Employment & Permanent Self-Sufficiency

- 3** Average amount of cash customers per month
- 30** Average amount of ABAWDS scheduled for assessment per month
- 2** Volunteers in SNAP E&T Program monthly
- 4** ABAWDs maintained work requirement every month by volunteering in the community.
- 8** WEP (Work Experience Program) Sites
- 13** OWF Individuals assigned to WEP
- 4** ABAWD Individuals assigned to WEP
- 46** Obtained employment







# SOCIAL SERVICES

## Transportation

### Employment & Non-Medical

\$644.00 RTA Bus Tickets  
\$43,776.57 RTA Transportation  
\$125,330.46 Black & White Cab  
\$47,206.82 Gas Vouchers  
\$48,975.76 Right at Home  
\$48,467.17 Delphos Sr. Citizens  
\$1,480.00 Bus Passes  
\$33,024.86 K&P  
\$6,273.07 Valley Transport  
\$19,778.25 Coleman

### 178 Applications

Medical NET Approved Applications

### 48 Applications

Medical TXX Approved Applications

### 153 Applications

TXX Transportation Approved Applications

### 281 Applications

PRC Transportation Approved Applications

## 1,219 Applications

Prevention, Retention & Contingency

### 48 Applications

Utilities Assistance

### 196 Applications

Housing Assistance

### 55 Applications

Education/Training

### 486 Applications

Employment Services

## Child Care

7 Type-A Providers

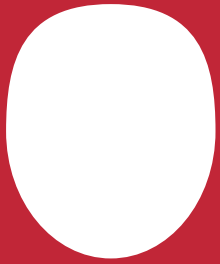
12 Type-B Providers

36 Child Care Centers





# WORKFORCE DEVELOPMENT



**6,184**

visitors to the  
Resource Room



Work with  
**650**  
Employers



**1,915**  
Job openings  
posted by  
OMJ staff



## Job Center Visit Summary

Total Customers: 2,335

New Customers: 593

Returning Customers: 1,742



**Hosted 71**  
HIRING EVENTS

## Annual Spring Career Fair

Tuesday, May 6, 2025 | 10 AM - 2 PM | UNOH Event Center

**100**  
EMPLOYERS

**14 LOCAL**  
HIGH SCHOOLS

**700+**  
JOB SEEKERS





# WORKFORCE DEVELOPMENT

**\$318,085.90**  
**Training Dollars**  
**invested in the**  
**Community**

*OJT/IWT training dollars*



## Employer Services

**52** On-The-Job Training (OJT) Contracts

**37** Incumbent Worker Training (IWT) Contracts

**\$176,131.35** OJT Dollars Invested

**\$141,954.55** IWT Dollars Invested

**197** Individuals completed trainings through the Rural Healthcare Grant

## Job Center Service Counts

**2,420** Appointments w/  
Career Consultants

**1,270** Allen County HS Seniors working  
with OMJ Career Consultants

**\$850,723.35** Total Healthcare Dollars Invested





# WORKFORCE PROGRAMS

## WIOA Adult & Dislocated Worker

<u>Performance Measure</u>	<u>Our Annual Rate</u>	<u>Statewide Standard</u>	<u>PY 23 E/M/F</u>
Adult Employment 2Q after Exit	97.5%	73.3%	Exceeded
Adult Employment 4Q after Exit	100%	72.9%	Exceeded
Adult Median Earnings 2Q after Exit	\$14,268	\$8,261	Exceeded
Adult Credential Attainment	80%	72.2%	Exceeded
Adult Measurable Skills Gain	83.3%	78%	Exceeded
DW Employment 2Q after Exit	100%	78%	Exceeded
DW Employment 4Q after Exit	N/A	73.8%	N/A
DW Median Earnings 2Q after Exit	\$24,622	\$10,100	Exceeded
DW Credential Attainment	N/A	86.9%	N/A
DW Measurable Skills Gain	N/A	80.5%	N/A

## CCMEP TANF & WIOA Youth Combined

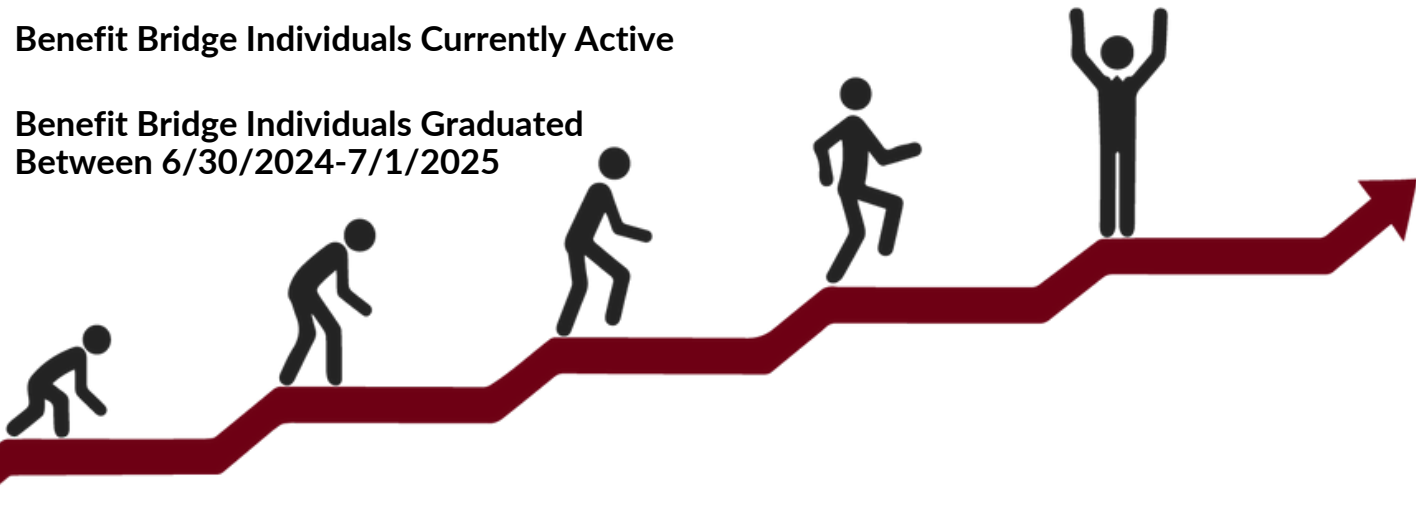
<u>Performance Measure</u>	<u>Our Annual Rate</u>	<u>Statewide Standard</u>	<u>PY 23 E/M/F</u>
Youth Education, Training, or Employment 2Q after Exit	98.5%	74.1%	Exceeded
Youth Education, Training, or Employment 4Q after Exit	97.1%	72%	Exceeded
Youth Median Earnings 2Q after Exit	\$9,325	\$4,298	Exceeded
Youth Credential Attainment	79.3%	55.2%	Exceeded
Youth Measurable Skills Gain	100%	63%	Exceeded

Reports based on PY 2023 Common Measures (July 1, 2023-June 30, 2024)

## Benefit Bridge

**105** Benefit Bridge Individuals Currently Active

**124** Benefit Bridge Individuals Graduated  
Between 6/30/2024-7/1/2025





# INVESTIGATIONS



**\$537,980.98**

Total Program collections

**55,778**

Income Eligibility Verification System (IEVS) alerts received.

**904**

Investigations completed. **522 substantiated.**

**87**

Food Stamp Intentional Program Violations (IPV's) totaling:

**\$220,512.69** in overpayment claims.

Estimated 12-month saving through disqualifications:  
**\$304,846.00**

**8**

ADC/OWF Stamp Intentional Program Violations (IPV's) totaling:

**\$64,841.10** in overpayment claims.

Estimated 12-month saving through disqualifications:  
**\$59,808.00**

30 Ohio Works First overpayments received  
176 Food Stamp overpayments received  
0 Medical overpayments received  
**= \$369,869.95**

# ADULT PROTECTIVE SERVICES

**581**

Total calls

**58**

Total calls  
afterhours

Allen County's Adult Protective Services (APS) program investigates and provides some level of follow-up service to every referral it receives. Though some calls are ultimately screened out under the state's program guidelines—including 42 referrals of individuals under the age of 60—it is the goal of our APS team to make contact on every referral to the program.



# FISCAL & BUSINESS

Administrative/Indirect Services	7/1/24-6/30/25
Salaries/Compensation	\$ 7,038,301.38
Operations	\$ 933,629.34
<b>Sub Total</b>	<b>\$ 7,971,930.72</b>
Purchased/Direct Services	7/1/24-6/30/25
Public Assistance	\$ 1,473,080.22
Workforce Innovations and Opportunity Act	\$ 947,375.87
<b>Sub Total</b>	<b>\$ 2,420,456.09</b>
Collections/Incentives/Refunds	7/1/24-6/30/25
Public Assistance Collections	\$ (35,838.00)
Public Assistance Incentives	\$ (400,050.69)
Public Assistance Refunds	\$ (78,730.25)
Mandated Share Deposits	\$ (341,942.00)
<b>Sub Total</b>	<b>\$ (856,560.94)</b>
<b>Total</b>	<b>\$ 9,535,825.87</b>

# HUMAN RESOURCES

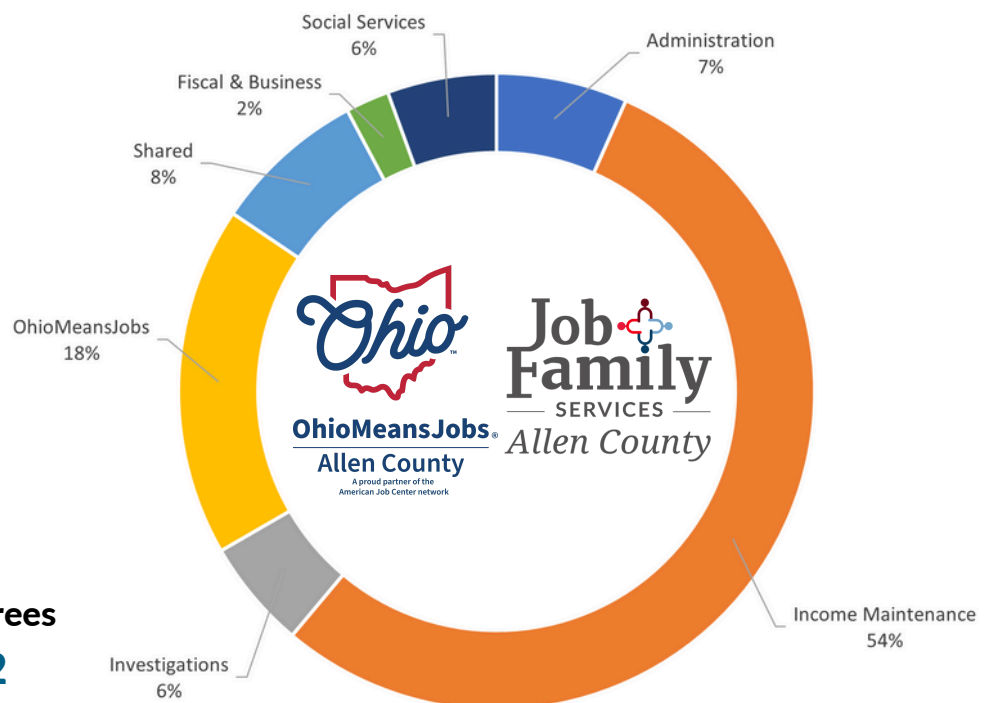
## Total Number of Staff:

- 6 Administration
- 7 Shared
- 2 Fiscal & Business
- 49 Income Maintenance
- 5 Investigations
- 5 Social Services
- 16 OhioMeansJobs

**New Hires**  
**17**

**Promotions**  
**9**

**Retirees**  
**2**





# Administration

**Joe Patton,**  
*Director*

**Deana Basinger,**  
*Assistant Director & Income  
Maintenance Administrator*

**Jessie Doyle,**  
*Job Center Administrator*

**Josh Luke,**  
*Human Resources Administrator*

**Mitch Ewald,**  
*Business Administrator*

**Katie Metzger,**  
*Support Administrator*

# In The News

- 6.12.25 - Allen County JFS Works to Protect Seniors from Abuse
- 5.20.25 - Allen County JFS Explains How to Report Fraud
- 5.6.25 - OMJ Allen County Hosts 4<sup>th</sup> Annual Spring Career Fair
- 5.6.25 - Director Patton Nominated for Local Athena Award
- 3.18.25 - OMJ Allen County Assists Local High School Seniors
- 3.14.25 - Allen Lima Leadership Explores the Changing Workforce
- 12.17.24 - Job Seeker Services Available at OMJ Allen County
- 11.19.24 - November is Hire a Vet Month
- 9.17.25 - OMJ Allen County Returns to the Schools
- 9.10.24 - Allen County JFS Cracks Down on Welfare Fraud
- **Check out our Student Employee of the Month Program where a local high school student working in Allen County is highlighted each month!**

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**OhioMeansJobs Allen  
County Newsroom**



Scan to read  
**Allen County Job & Family  
Services Newsroom**



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