

## WHO WE ARE

Adult Protective Services (APS) works to help keep Allen County residents, who are over the age of 60, safe. When calls are received by APS, caseworkers evaluate any risk to the safety and well-being of alleged victims. If they find there is a risk, caseworkers work with families, social service agencies and other community resources to meet the person's needs and to improve the situation.

Our services may include, but are not limited to:

- Case work services
- Medical care
- Mental health services
- Legal services
- Fiscal management
- Home health care
- Housing-related services
- Guardianship services
- Placement services
- Food, clothing and shelter

Many elderly adults are abused in their own homes or in relatives' homes. Elder abuse takes many forms. It includes abuse, neglect, self-neglect or exploitation. If you suspect that an elderly person is at risk from a neglectful or overwhelmed caregiver, or being preyed upon financially, it's important to speak up. Learn to recognize the warning signs of elder abuse, what the risk factors are, and what you can do to prevent and report the problem.

**IF YOU SUSPECT ELDER ABUSE  
OR NEGLECT, CALL THE ALLEN  
COUNTY ADULT PROTECTIVE  
SERVICES CONFIDENTIAL HELP  
LINE AT (419) 999-0251.  
IF YOU ARE IN AN EMERGENCY  
SITUATION, PLEASE DIAL 9-1-1.**

## CONTACT US



951 Commerce Pkwy.  
Lima, OH 45804



Monday-Friday  
8:00am-4:30pm



419.999.0251



[allencountyaps@jfs.ohio.gov](mailto:allencountyaps@jfs.ohio.gov)



[www.acjfs.org](http://www.acjfs.org)



For adult protective assistance  
**after hours**, please call the  
Allen County Sheriffs Office at  
419.227.3535



**Job**   
**Family**  
— SERVICES —  
**Allen County**

**Adult Protective Services  
Resource Guide**

## IF ADDITIONAL RESOURCES ARE NEEDED, PLEASE CONTACT ON THE FOLLOWING AGENCIES LISTED BELOW:

### ELDER SERVICE AGENCIES

**Allen County Council on Aging**  
(419) 228 - 5135

**Allen County Council on Aging Elderly  
Daycare**  
(419) 228 - 2688

**Area Agency on Aging (PSA3)**  
(419) 222 - 7723

**West Ohio Community Action Program  
(WOCAP)**  
(419) 227 - 2586

**Cheryl Allen Center**  
(419) 222 - 7766

**Delphos Senior Center**  
(419) 692 - 1331

**Bradfield Community Center**  
(419) 228 - 7766

**Helping Hands Home Health**  
(419) 991 - 1822

**Salvation Army**  
(419) 224 - 9055

**Allen County Board of DD**  
(419) 221 - 1385

**Crime Victims Services & Elder Victim  
Ministry & Guardian Programs**  
(419) 222 - 8666

### HOUSING FACILITIES

**Metropolitan Housing**  
(419) 228 - 6065

**Crossroads Crisis Center**  
(419) 228 - 4357

**Samaritan House**  
(419) 222 - 4663

**Lima Rescue Mission**  
(419) 224 - 6961

**Family Promise**  
(419) 879 - 4600

**Guiding Light**  
(419) 236 - 7935

**Restoration House**  
(567) 712 - 7833

**Patriot House**  
(567) 712 - 7833

**Andrew House**  
(419) 890 - 2482

**For emergency after hours placement,  
call: HCF (567) 940 - 1213**

**The Springs**  
(419) 221 - 6051

**Information and Referral - Dial 211**

### HOME & HEALTH CARE SERVICES

**Mercy Health - St. Rita's**  
(419) 227 - 3361

**St. Rita's Behavioral Unit**  
(419) 996 - 5517

**St. Rita's Homecare**  
(419) 226 - 9062

**Lima Memorial Hospital**  
(419) 228 - 3335

**Lima Memorial Homecare**  
(419) 226 - 5020

**Clear Passages  
Grand Lake Geriatric Services**  
(419) 394 - 9505

**Coleman Professional Services**  
(419) 229 - 2222

**Hopeline Crisis Center**  
(419) 228 - 4673 or 1-800-567-4673

