

Effective March 28, 2025, when users log in to the [Ohio Benefits Self-Service Portal](#) and JFS-Ohio Benefits Provider Portal for the first time they will be required to log in using OHID credentials. Existing user login credentials will no longer be valid after this date. ***However, if you already have an OHID credential, you may use that to log in.***

For more information, please scroll to review the flyer how to guides located in this document, see below for quick links and demo videos or visit this [website](#) for additional details.

QUICK LINKS

How will users create an OHID?

- To proactively create an OHID account, users can visit [OHID.Ohio.Gov](#), and select “Create OHID Account” on the homepage. Check out this [OHID Account Creation one-pager](#) and [demo video](#)!

How will users enroll in MFA?

- After creating an OHID account and successfully logging into OHID, users must enroll in at least two MFA methods. Check out this [MFA Registration one-pager](#) and [demo video](#)!

How will users enroll in optional Identity Proofing?

- Check out this [Identity Proofing one-pager](#) and [demo video](#)!

Creating an OHID

After the weekend of March 28th, 2025, all Ohio Benefits Self-Service Portal and JFS-Ohio Benefits Provider Portal users will need an OHID to log in

How do I create an OHID?

- 1 Visit ohid.ohio.gov and click on “Create OHID Account”
- 2 Verify your email
- 3 Enter your personal information (*SSN is **not** required*)
- 4 Create a username and password
- 5 Set up an account recovery phone number (*This is **not** MFA*)
- 6 Accept Terms & Conditions
- 7 Confirm account creation by checking your email and logging in with the link provided

Email Verification

With one OHID account, you can sign in to multiple State of Ohio agency systems more securely.

You need an active email address to create an OHID account. Need to create one? Companies such as [Google](#), [Microsoft](#), [AOL](#), and [Yahoo](#) offer free email accounts.

We need to verify the email address you want to use for your OHID account. A one-time PIN will be emailed to the email address you provide below.

Email Address	Confirm Email Address
<input type="text"/>	<input type="text"/>

Personal Info

Legal First Name	Legal Last Name
<input type="text"/>	<input type="text"/>
Date of Birth	Last 4 digits of SSN (optional)
<input type="text" value="mm/dd/yyyy"/>	<input type="text"/>

Be sure to use your real date of birth, you may need it for account recovery later.

Account Recovery

Your email is the main way you'll reset your password. Adding your mobile number to your account ensures that we have a way to reach you if you lose access to your email.

Set up mobile/text message account recovery

You will receive a PIN via text message. Message and data rates apply. [See Terms & Conditions and Privacy Policies.](#)

Mobile Number	Send PIN
<input type="text" value="____-____-____"/>	<input type="button" value="Send PIN"/>

If you choose not to add your mobile number to your account at this time, you can [skip this step](#).

Check your Email

We are working to create your new OHID account. This may take a few seconds or a few minutes.

OHID:
Email:

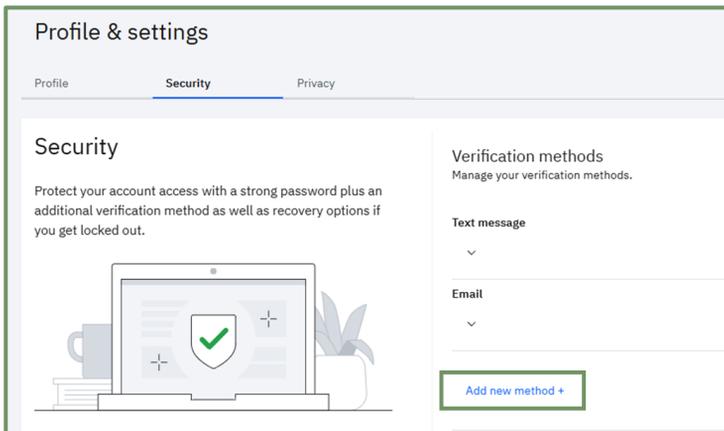
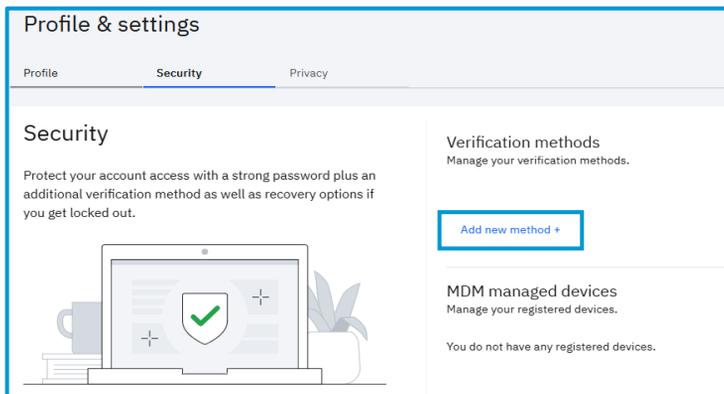
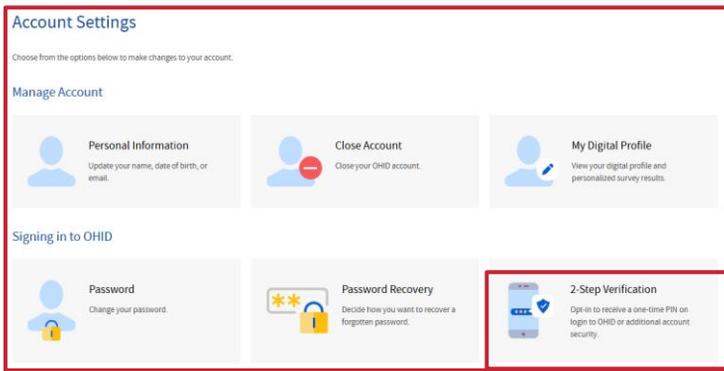
Once you receive a confirmation email, return here to [log in to OHID](#).

Multi-Factor Authentication (MFA)

After the weekend of March 28th, 2025, all Ohio Benefits Self-Service Portal and JFS-Ohio Benefits Provider Portal users will need to enroll in 2 MFA methods to log in

How do I enroll in MFA?

- 1 Visit ohid.ohio.gov and log in with your OHID and password
- 2 Click “Account Settings” and then “2-Step Verification”
- 3 Select “Manage”
- 4 Click “Add new method” and follow the on-screen steps to enroll in your first MFA method
- 5 “Success!” means your first method is complete
- 6 Click “Add new method” to enroll in your second MFA method

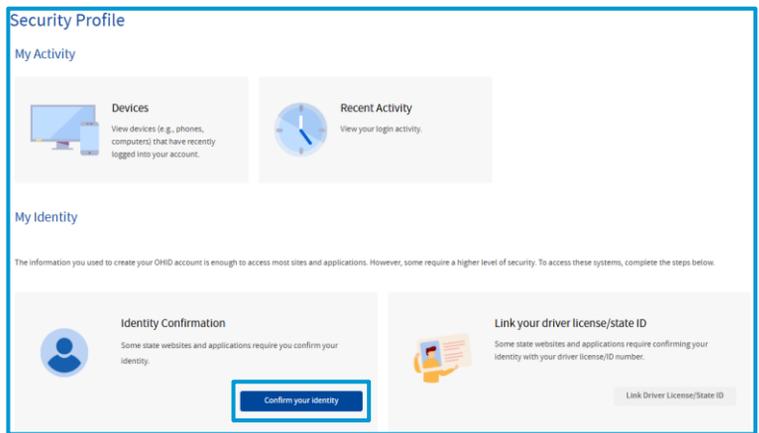
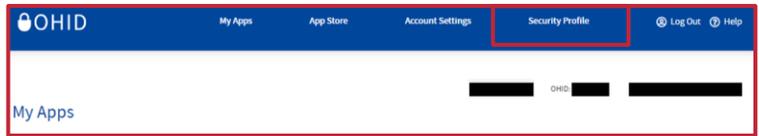


OHID Identity Proofing

After the weekend of March 28th, 2025, all Ohio Benefits Self-Service Portal users can enroll in optional OHID Identity Proofing for additional account security

How do I enroll in optional OHID Identity Proofing?

- 1 Visit ohid.ohio.gov and log in with your OHID and password
- 2 Select “Security Profile” on the top of the screen
- 3 Navigate to “Identity Confirmation” and click “Confirm your Identity”
- 4 Follow the on-screen steps to input your information
- 5 Once you’ve reviewed your information and are ready to submit, select “Yes, continue”

A screenshot of the 'My Identity' form, outlined in orange. It is titled 'My Identity' and 'Identity Confirmation'. Under 'Personal Information', there are input fields for 'Legal First Name', 'Legal Last Name', 'Date of Birth' (with a calendar icon), and 'Social Security Number (SSN)' (with an eye icon). Below these is an 'Email' input field. A sub-note reads: 'Your legal name and an accurate date of birth is required to confirm your identity. This information must match what we have on file. [Update your personal information.](#)' Under 'Residential Address', there are input fields for 'Street Address 1', 'Street Address 2', 'City', 'State', and 'Zip Code'.