Job Family Services Allen County

Joe Patton, Director
951 Commerce Parkway
Lima, Ohio 45804

Effective March 28, 2025, when users log in to the Ohio Benefits Self-Service Portal and JFS-Ohio Benefits Provider Portal for the first time they will be required to log in using OHID credentials. Existing user login credentials will no longer be valid after this date. ***However, if you already have an OHID credential, you may use that to log in.***

For more information, please scroll to review the flyer how to guides located in this document, see below for quick links and demo videos or visit this **website** for additional details.

QUICK LINKS

How will users create an OHID?

- To proactively create an OHID account, users can visit OHID.Ohio.Gov, and select "Create OHID Account" on the homepage. Check out this OHID Account Creation one-pager and **demo video**!

How will users enroll in MFA?

- After creating an OHID account and successfully logging into OHID, users must enroll in at least two MFA methods. Check out this MFA Registration one-pager and **demo video**!

How will users enroll in optional Identity Proofing?

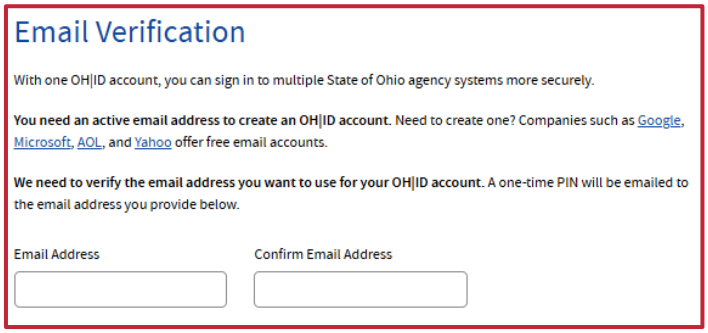
- Check out this Identity Proofing one-pager and **demo video**!

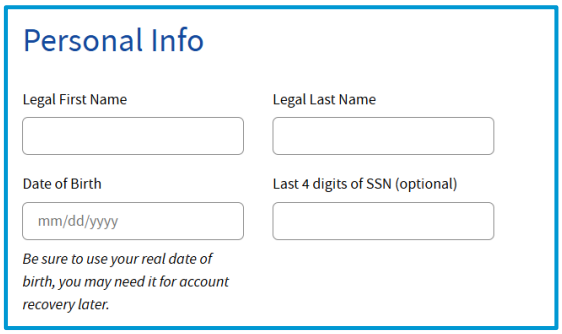
Creating an OHID

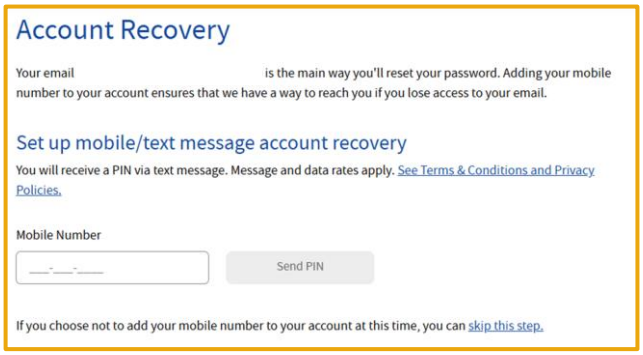
After the weekend of March 28th, 2025, all Ohio Benefits Self-Service Portal and JFS-Ohio Benefits Provider Portal users will need an OHID to log in

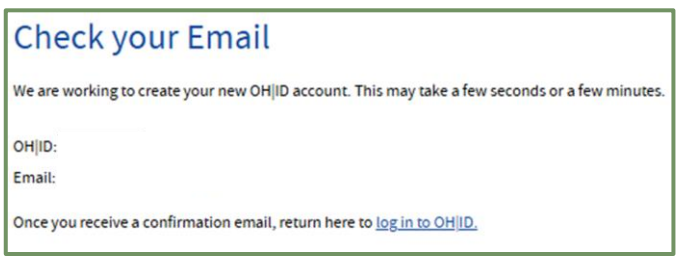
How do I create an OHID?

1. Visit ohid.ohio.gov and click on “Create OHID Account”
2. Verify your email
3. Enter your personal information (*SSN is **not** required*)
4. Create a username and password
5. Set up an account recovery phone number (*This is **not** MFA*)
6. Accept Terms & Conditions
7. Confirm account creation by checking your email and logging in with the link provided









Ohio Benefits

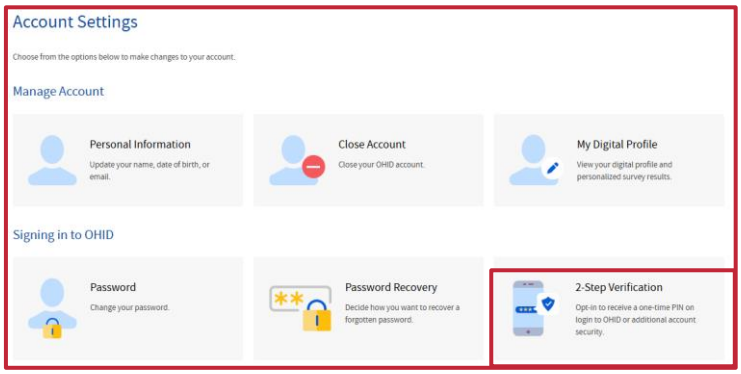
Additional information and resources for citizens coming soon to Benefits.Ohio.Gov

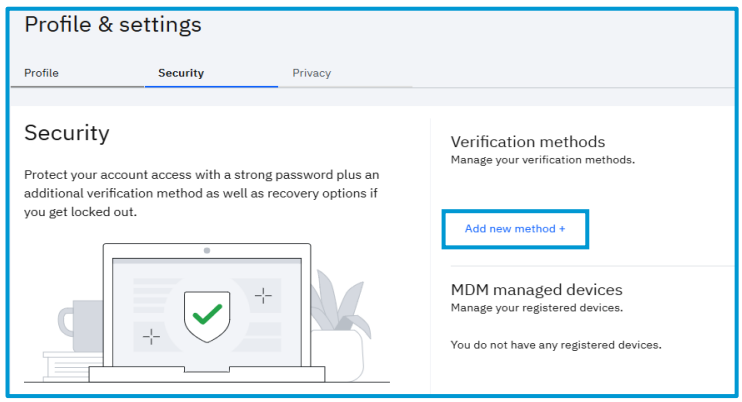
Multi-Factor Authentication (MFA)

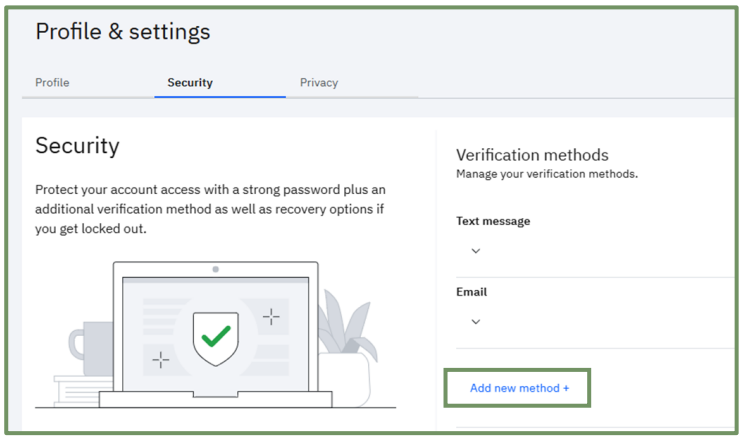
After the weekend of March 28th, 2025, all Ohio Benefits Self-Service Portal and JFS-Ohio Benefits Provider Portal users will need to enroll in 2 MFA methods to log in

How do I enroll in MFA?

1. Visit ohid.ohio.gov and log in with your OHID and password
2. Click “Account Settings” and then “2-Step Verification”
3. Select “Manage”
4. Click “Add new method” and follow the on-screen steps to enroll in your first MFA method
5. “Success!” means your first method is complete
6. Click “Add new method” to enroll in your second MFA method







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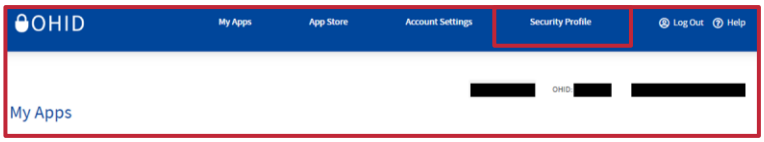
OHID Identity Proofing

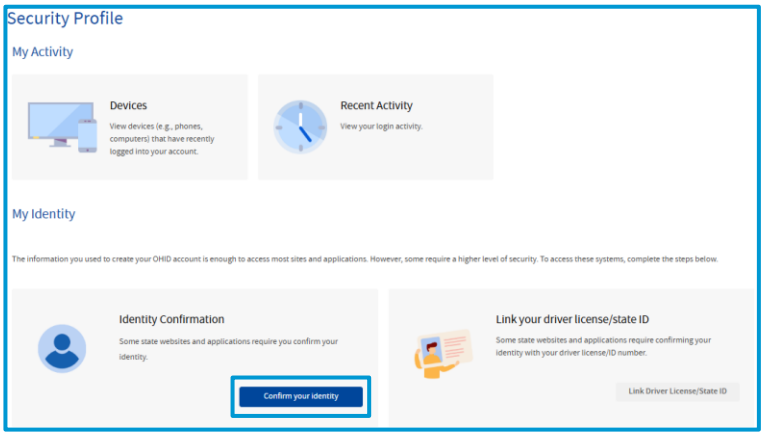
After the weekend of March 28th, 2025, all Ohio Benefits Self-Service Portal users can enroll in optional OHID Identity Proofing for additional account security

How do I enroll in optional OHID Identity Proofing?

1. Visit ohid.ohio.gov and log in with your OHID and password

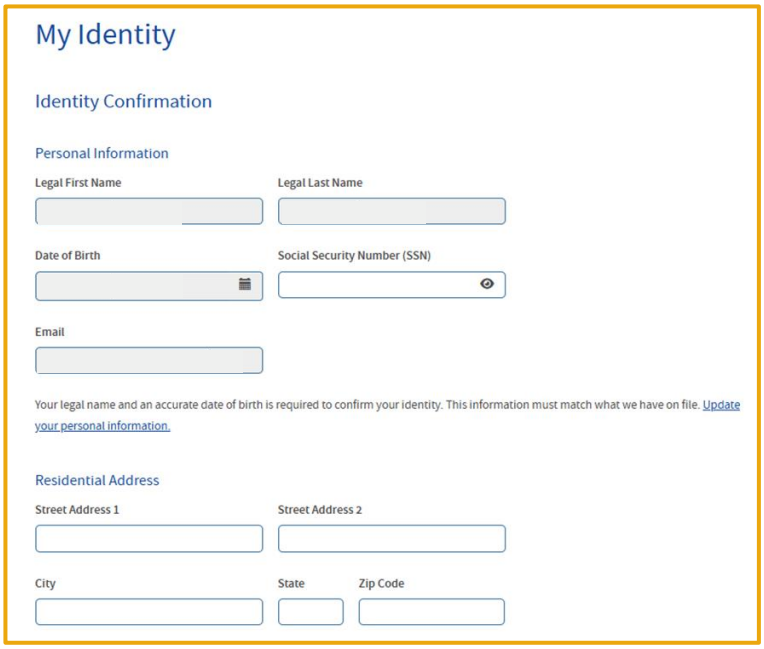


2. Select “Security Profile” on the top of the screen



3. Navigate to “Identity Confirmation” and click “Confirm your Identity”

4. Follow the on-screen steps to input your information



5. Once you’ve reviewed your information and are ready to submit, select “Yes, continue”

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