

Report to the
COMMUNITY

State Fiscal Year 2024

July 1, 2023- June 30, 2024

COMMUNITY
Services

WORKFORCE
Development



OhioMeansJobs®

Allen County

A proud partner of the
American Job Center network

Job Family
SERVICES
Allen County

Update from the Director



Joe Patton

Allen County Job and Family Services & OhioMeansJobs Allen County

We are excited to present our Annual Report for Fiscal Year 2024, showcasing our accomplishments of the past year, as well as highlighting the services that Allen County Job and Family Services and OhioMeansJobs Allen County offer to our community. Every year, we compile facts and statistics for this report to evaluate our services and make necessary improvements to better serve our customers. Additionally, it is important to share this information with not only our County Commissioners, but also our community to bring awareness to our services and the assistance we can provide to individuals and employers of Allen County.

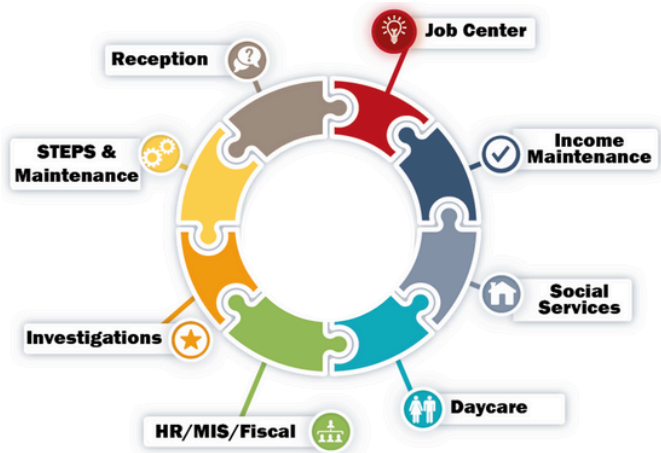
Our Agency mission and vision serve as the backbone of who we are and what we strive to accomplish for the communities we serve. Furthermore, our Agency has been fortunate to have strong partnerships and collaborations within Allen County—and throughout the State of Ohio—that allow us to be an innovative leader in meeting the needs of our customers. Our Income Maintenance and OhioMeansJobs teams are committed to assisting the community and bringing our mission to life when many of our customers and Employers need us most.

We remain dedicated to investing in our next generation of leaders and providing a pathway to help our current employees grow and become better leaders, both professionally and personally. Again this year, we were able to send a group of our employees to attend the Global Leadership Summit where world-class leaders speak on leadership principles and actionable concepts, while delivering heartfelt inspiration. In addition, we also continue to provide a professional development library to our employees where leadership books, recordings, and other materials can be checked out at any given time.

Additionally, to highlight a few of the past year's achievements, OhioMeansJobs Allen County, along with the State of Ohio, unveiled a fresh brand identity featuring a new logo and new color scheme at the beginning of 2024. While we underwent a visual transformation, our commitment to exceptional employer and job seeker services remains dedicated to providing unparalleled support. We also implemented a new spotlight campaign called "Student Employee of the Month" featured on the first Wednesday of each month on Your Hometown Stations highlighting a local senior who is already working toward their career pathway. In addition, OhioMeansJobs Allen County hosted its third annual Spring Career Fair in May 2024, where 110 employers were present and was attended by over 900 job seekers. Also in May, we awarded 14 seniors from Allen County High Schools \$1,000 scholarships at graduation. Lastly, Allen County Job and Family Services hosted its second annual Senior Resource Fair in June. The purpose of this event is to offer senior citizens and/or their family members a chance to learn about local senior resource providers, partners, and services available in Allen County.

We are proud of what we have accomplished in the past year and look forward to continuing to set the pace as the model for our region and the State of Ohio.

Sincerely,



Our Mission:

Allen County Job and Family Services, with support of regional employers, economic development and community partners, is committed to building a stronger community by promoting self-sufficiency. We are dedicated to assisting Allen County families and individuals achieve their highest level of stability and independence through career development and supportive services.

Our Vision:

Like the pieces of a puzzle, every part of Allen County Job and Family Services plays a crucial role in the success of our mission and to ultimately assist in filling the workforce gap of Allen County and assist our clients to self-sufficiency. No matter the division, unit or individual position, every employee is committed to the highest level of customer service to positively impact the communities we serve and ensure individuals and families find the resources needed to improve lives.

INCOME

Maintenance

Food | Medical | Cash

4,729



Intake appointments

11,860 SNAP individuals



5,878 SNAP households

27,739

Medicaid individuals

15,666

Medicaid households



STEPS

Steps Towards Employment & Permanent Self-Sufficiency

5 Average amount of cash customers per month

38 Average amount of ABAWDS per month

456 Successfully assessed ABAWD customers

8 WEP (Work Experience Program) Sites

21 OWF Individuals assigned to WEP

5 ABAWD Individuals assigned to WEP

139 Obtained employment





SOCIAL SERVICES

Transportation

Employment & Non-Medical

- \$957.00 RTA Bus Tickets
- \$59,332.63 RTA Transportation
- \$178,028.02 Black & White Cab
- \$56,715.37 Gas Vouchers
- \$87,384.29 Right at Home
- \$38,456.87 Delphos Sr. Citizens
- \$1,960.00 Bus Passes
- \$71,959.29 K&P

Child Care

- 11 Type-A Providers
- 13 Type-B Providers
- 27 Child Care Centers

-
- 211 Medical NET Approved Applications
 - 50 Medical Title XX Approved Applications

\$199,150.88

Prevention, Retention & Contingency
1,132 Applications

\$83,471.46

TXX Transportation
251 Applications

\$3,919.50

Homemaker Services Provided
7 Clients Served | 2 Vendors

\$762.79

Utilities Assistance
68 Applications

\$22,013.69

Housing Assistance
229 Applications

\$48,761.94

Education/Training
43 Applications

\$43,923.27

Employment Services
334 Applications

WORKFORCE Development



5,951
visitors to the
Resource Room



Work with
650
Employers



1,986
Job openings
posted by
OMJ staff



Job Center Visit Summary

Total Customers: 2,790
New Customers: 776
Returning Customers: 1,793



Hosted 74
HIRING EVENTS

Annual Spring Career Fair

Tuesday, May 7, 2024 | 10 AM - 2 PM | UNOH Event Center

110
EMPLOYERS

13 LOCAL
HIGH SCHOOLS

920
JOB SEEKERS



WORKFORCE Development

\$534,777.64
Training Dollars
invested in the
Community

OJT/IWT training dollars



Employer Services

64 On-The-Job Training (OJT) Contracts

80 Incumbent Worker Training (IWT) Contracts

\$216,549.40 OJT Dollars Invested

\$318,228.24 IWT Dollars Invested

175 Rural Healthcare Grant Enrollments

Job Center Service Counts

2,282 Appointments w/
Career Consultants

1,225 Allen County HS Seniors working
with OMJ Career Consultants

\$761,525.87 Total Healthcare Dollars
Invested



Workforce Programs

WIOA Adult & Dislocated Worker

<u>Performance Measure</u>	<u>Annual Rate</u>	<u>Statewide Standard</u>	<u>PY 19 E/M/F</u>
Adult Employment 2Q after Exit	97.7%	75.4%	Exceeded
Adult Employment 4Q after Exit	100%	75.8%	Exceeded
Adult Median Earnings 2Q after Exit	\$12,400	\$7,869	Exceeded
Adult Credential Attainment	89.5%	72.6%	Exceeded
Adult Measurable Skills Gain	97%	69.1%	Exceeded
DW Employment 2Q after Exit	N/A	74.9%	N/A
DW Employment 4Q after Exit	N/A	76.4%	N/A
DW Median Earnings 2Q after Exit	N/A	\$9,754	N/A
DW Credential Attainment	N/A	72.6%	N/A
DW Measurable Skills Gain	100%	69.1%	Exceeded

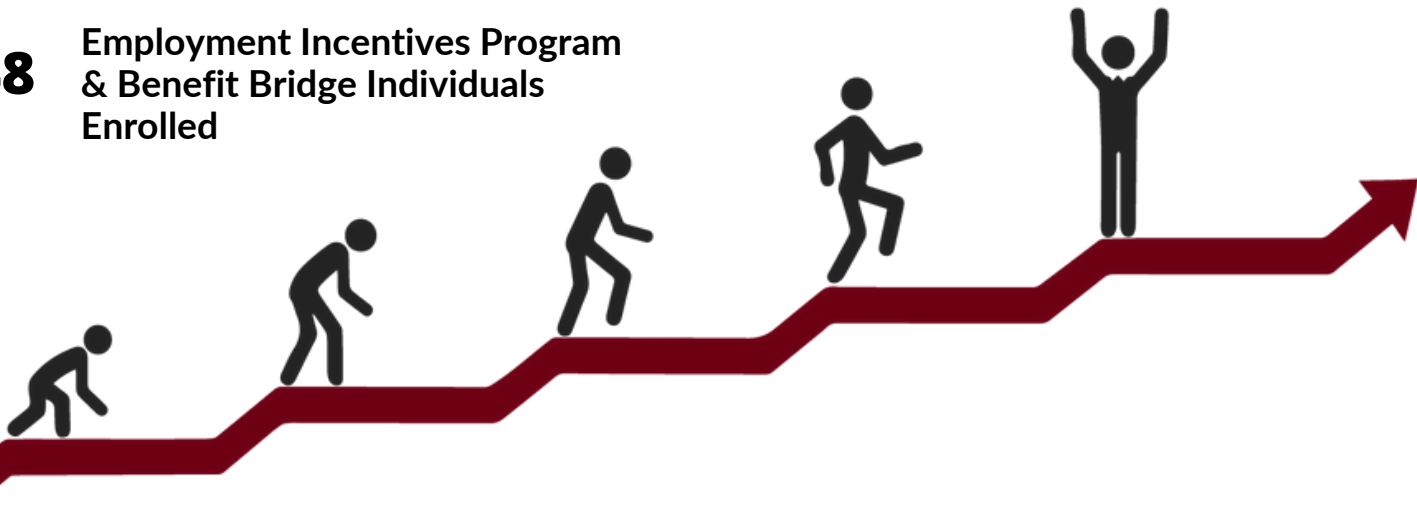
CCMEP TANF & WIOA Youth Combined

<u>Performance Measure</u>	<u>Annual Rate</u>	<u>Statewide Standard</u>	<u>PY 19 E/M/F</u>
Youth Education, Training, or Employment 2Q after Exit	97.9%	72.9%	Exceeded
Youth Education, Training, or Employment 4Q after Exit	95.8%	70.8%	Exceeded
Youth Median Earnings 2Q after Exit	\$9,325	\$4,066	Exceeded
Youth Credential Attainment	80%	51.8%	Exceeded
Youth Measurable Skills Gain	96.2%	34.4%	Exceeded

Reports based on PY 2022 Common Measures (July 1, 2022-June 30, 2023)

Employment Incentives Program & Benefit Bridge

148 Employment Incentives Program
& Benefit Bridge Individuals
Enrolled



Investigations



\$407,934.14
Total Program collections

75,680 Income Eligibility Verification System (IEVS) alerts received.

1,283 Investigations completed.
477 substantiated.

101 Food Stamp Intentional Program Violations (IPV's) totaling:
\$289,881.56 in overpayment claims.
Estimated 12-month saving through disqualifications: **\$352,692.00**

5 ADC/OWF Stamp Intentional Program Violations (IPV's) totaling:
\$11,214.00 in overpayment claims.
Estimated 12-month saving through disqualifications: **\$35,340.00**

57 Ohio Works First overpayments received
272 Food Stamp overpayments received
0 Medical overpayments received
= \$713,701.45

Adult Protective Services

533
Total calls

42
Total calls
afterhours

2
Protective
Orders

Allen County's Adult Protective Services (APS) program investigates and provides some level of follow-up service to every referral it receives. Though some calls are ultimately screened out under the state's program guidelines—including 25 referrals of individuals under the age of 60—it is the goal of our APS team to make contact on every referral to the program.



FISCAL & BUSINESS

Administrative/Indirect Services	7/1/23-6/30/24
Salaries/Compensation	7,308,806.76
Operations	831,462.30
Sub Total	8,140,269.06

Purchased/Direct Services	7/1/23-6/30/24
Public Assistance	1,758,236.65
Workforce Innovations and Opportunity Act	1,257,285.00
Sub Total	3,015,521.65

Collections/Incentives/Refunds	7/1/23-6/30/24
Public Assistance Collections	(23,746.20)
Public Assistance Incentives	(224,970.68)
Public Assistance Refunds	(47,469.24)
Mandated Share Deposits	(347,009.00)
Sub Total	(643,195.12)
Total	10,512,595.59

State Assistance Expenditures at County Level (not processed by ACDJFS) on Calendar Year	7/1/23-6/30/24
OWF Cash	Statistics are no longer available
Food Stamps	Statistics are no longer available
Medicaid	Statistics are no longer available
DA Cash	-
Sub Total	-

HUMAN RESOURCES

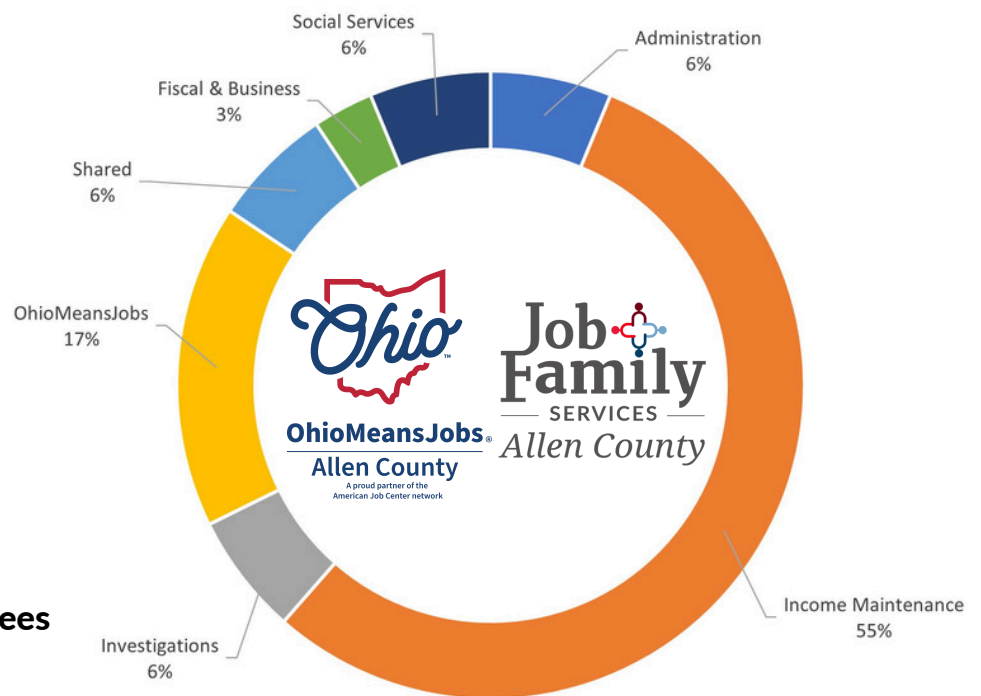
Total Number of Staff:

- 6 Administration
- 6 Shared
- 3 Fiscal & Business
- 53 Income Maintenance
- 6 Investigations
- 6 Social Services
- 16 OhioMeansJobs

New Hires
19

Promotions
10

Retirees
1



Administration

Joe Patton,
Director

Josh Parker,
Assistant Director

Deana Basinger,
Income Maintenance Administrator

Jessie Doyle,
Job Center Administrator

Jacob Larger,
Human Resources Administrator

Katie Metzger,
Support Administrator

In The News

- 8.17.23 - Discover Free Employer Services through OMJ
- 9.19.23 - Allen County JFS Offers Child Care Licensing Workshop
- 10.10.23 - Ohio in Child Care Crisis. Allen County Has Solution.
- 11.13.23 - OMJ Allen County Available to Assist Veterans
- 11.21.23 - Benefits of Hiring a Veteran with OMJ
- 1.18.24 - OMJ Allen High School Job Coach Program
- 2.1.24 - OMJ Allen County Introduces Employee Student of the Month
- 2.27.24 - OMJ Allen County Discussed New Branding
- 3.15.24 - OJFSDA Honors Directors with JFS Award
- 4.24.24 - APS Worker of the Year Awarded to ACJFS Officer
- 5.7.24 - 3rd Annual Spring Career Fair
- 5.23.24 - OMJ Allen County Awards 14 Local Seniors
- 5.22.24 - May is Fraud Awareness Month
- 6.17.24 - Senior Resource Fair to Provide One Stop Shop for Services

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County Newsroom**



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Services Newsroom**



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