

Report to the **COMMUNITY**

State Fiscal Year 2023

July 1, 2022 - June 30, 2023

COMMUNITY
Services

WORKFORCE
Development



Ohio
MEANS
Jobs.

**Allen
County**

A proud partner of the
American Job Center network

Job 
Family
SERVICES
Allen County

Update from the *Director*



Joe Patton Allen County Job and Family Services & OhioMeansJobs Allen County

We are excited to present our Annual Report for Fiscal Year 2023, showcasing our accomplishments of the past year, as well as highlighting the services that Allen County Job and Family Services and OhioMeansJobs Allen County offer to our community. Every year, we compile facts and statistics for this report to evaluate our services and make necessary improvements to better serve our customers. Additionally, it is important to share this information with not only our County Commissioners, but also our community to bring awareness to our services and the assistance we can provide to individuals and employers of Allen County.

Our Agency mission and vision serve as the backbone of who we are and what we strive to accomplish for the communities we serve. Additionally, our Agency has been fortunate to have strong partnerships and collaborations within Allen County—and throughout the State of Ohio—that allow us to be an innovative leader in meeting the needs of our customers.

This past year has brought many new opportunities, some challenges and continuous growth for our Agency. In mid-2020, our Agency transitioned from in-person interaction to virtual appointments that have proven to be more effective and accommodating for our customers. Our Income Maintenance and OhioMeansJobs teams are committed to assisting the community and bringing our mission to life when many of our customers and Employers need us most.

We remain dedicated to investing in our next generation of leaders and providing a pathway to help our current employees grow and become better leaders, both professionally and personally. This year we sent a group of our employees to attend the Global Leadership Summit where world-class leaders speak on leadership principles and actionable concepts, while delivering heartfelt inspiration. In addition, we also provide a professional development library to our employees where leadership books, recordings, and other materials can be checked out at any given time.

Additionally, to highlight a few of the past year's achievements, OhioMeansJobs Allen County hosted its second annual Spring Career Fair in May 2023, where 120 employers were present and was attended by over 1,200 job seekers. In addition, OhioMeansJobs also awarded 12 students from Allen County High Schools \$1,000 scholarships at graduation. OhioMeansJobs Allen County also continues to film and edit Employer videos at no cost to help attract and recruit new talent to local opportunities by giving job seekers an inside look at what the job and facility entails. Lastly, our Agency has focused heavily on In-Home Licensed Child Care Provider recruitment as a way to provide our community the resources it needs for individuals to get back into the workforce. Our Agency hosted a 3-day workshop to expedite the process of becoming a licensed child care provider by allowing interested individuals complete most of the necessary paperwork with our assistance.

We are proud of what we have accomplished in the past year and look forward to continuing to set the pace as the model for our region and the State of Ohio.

Sincerely,



Our Mission:

Allen County Job and Family Services, with support of regional employers, economic development and community partners, is committed to building a stronger community by promoting self-sufficiency. We are dedicated to assisting Allen County families and individuals achieve their highest level of stability and independence through career development and supportive services.

Our Vision:

Like the pieces of a puzzle, every part of Allen County Job and Family Services plays a crucial role in the success of our mission and to ultimately assist in filling the workforce gap of Allen County and assist our clients to self-sufficiency. No matter the division, unit or individual position, every employee is committed to the highest level of customer service to positively impact the communities we serve and ensure individuals and families find the resources needed to improve lives.

INCOME

Maintenance

Food | Medical | Cash

5,440



Intake appointments

12,011 SNAP individuals



5,887 SNAP households

33,603

Medicaid individuals

18,076

Medicaid households



STEPS

Steps Towards Employment & Permanent Self-Sufficiency

8 Average amount of cash customers per month

24 Average amount of ABAWDS per month

283 Successfully assessed ABAWD customers

9 WEP (Work Experience Program) Sites

28 OWF Individuals assigned to WEP

10 ABAWD Individuals assigned to WEP

92 Obtained employment





SOCIAL SERVICES

Transportation

Employment & Non-Medical

\$862.00 RTA Bus Tickets
\$33,923.28 RTA Transportation
\$172,648.55 Black & White Cab
\$61,450.69 Gas Vouchers
\$74,648.64 Right at Home
\$16,575.02 Delphos Sr. Citizens
\$2,680.00 Bus Passes
\$112,979.97 K&P

\$224,778.70

Prevention, Retention &
Contingency (PRC)
1,717 Applications

\$13,914.30

Housing Assistance
106 Applications

\$1,790.01

Utilities Assistance
63 Applications

Child Care

11 Type-A Providers
8 Type-B Provider
19 Child Care Centers

227 Medical NET Approved Applications
39 Medical Title XX Approved Applications
28 Neighbor to Neighbor

\$10,621.50

Homemaker Services Provided
6 Clients Served | 5 Vendors

\$45,589.95

Employment Services
187 Applications

\$52,648.37

Education/Training
32 Applications

\$99,996.32

Kinship & Child Welfare
132 Applications

\$63,480.04

TXX Transportation
492 Applications

\$14,098.07

Other
215 Applications

WORKFORCE Development



Work with
650
Employers

2,002
Job openings
posted by
OMJ staff



Job Center Visit Summary

Total Customers: 2,789

New Customers: 793

Returning Customers: 1,662



Hosted 62
HIRING EVENTS

Annual Spring Career Fair

Tuesday, May 9, 2023 | 10 AM - 2 PM | UNOH Event Center

120
EMPLOYERS

12 LOCAL
HIGH SCHOOLS

1,200
JOB SEEKERS



WORKFORCE Development

\$564,506.86
Training Dollars
invested in the
Community

OJT/IWT training dollars



Employer Services

68 On-The-Job Training (OJT) Contracts

77 Incumbent Worker Training (IWT) Contracts

\$244,471.20 OJT Dollars Invested

\$320,035.66 IWT Dollars Invested

152 Rural Healthcare Grant Enrollments
(7/1/22-6/30/23)

Job Center Service Counts

2,160 Appointments w/
Career Consultants

1,167 Allen County HS Seniors working
with OMJ Career Consultants

\$554,372.11 Total Healthcare Dollars
Invested (7/1/21-6/30/23)



Workforce Programs

WIOA Adult & Dislocated Worker

Performance Measure	Annual Rate	Statewide Standard	PY '21 E/M/F
Adult Employment 2Q after Exit	100%	76.40%	Exceeded
Adult Employment 4Q after Exit	100%	73.30%	Exceeded
Adult Median Earnings 2Q after Exit	\$11,713	\$7,653	Exceeded
Adult Credential Attainment	91.70%	66.30%	Exceeded
Adult Measureable Skills Gain	46.60%	53.10%	Exceeded
DW Employment 2Q after Exit	100%	76.60%	Exceeded
DW Employment 4Q after Exit	100%	77.30%	Exceeded
DW Median Earnings 2Q after Exit	\$11,471	\$9,458	Exceeded
DW Credential Attainment	100%	69.40%	Exceeded
DW Measureable Skills Gain	N/A	58.80%	N/A

CCMEP TANF & WIOA Youth Combined

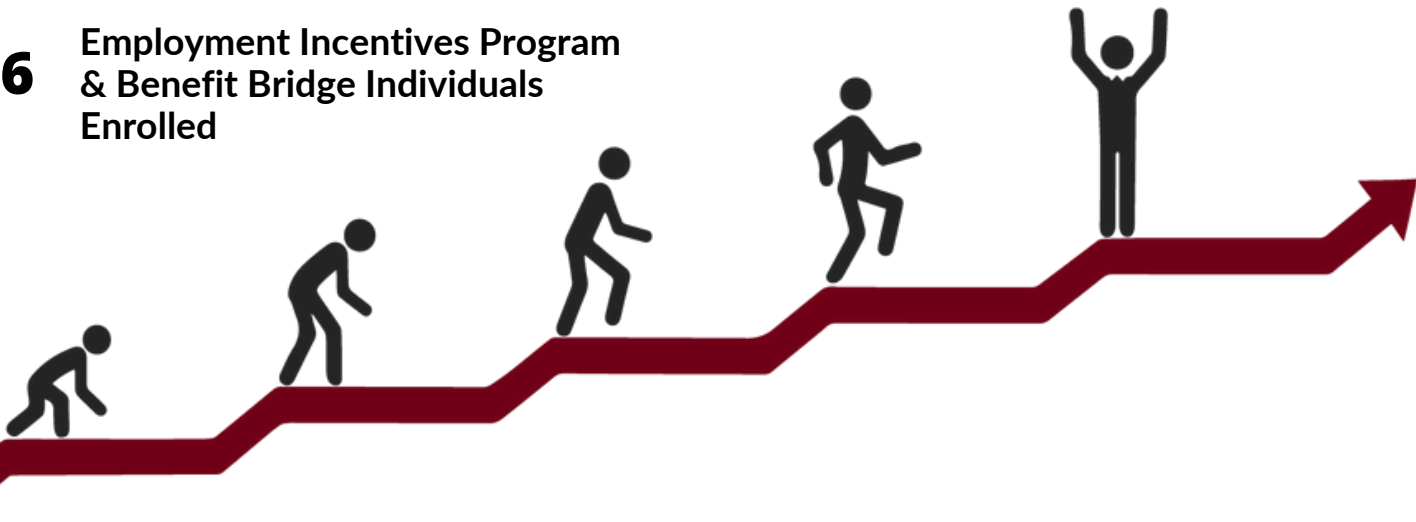
Performance Measure	Annual Rate	Statewide Standard	PY '21 E/M/F
Youth Education, Training, or Employment 2Q after Exit	90.20%	67.80%	Exceeded
Youth Education, Training, or Employment 4Q after Exit	94.70%	66.80%	Exceeded
Youth Median Earnings 2Q after Exit	\$7,098	\$3,084	Exceeded
Youth Credential Attainment	61.50%	44.60%	Exceeded
Youth Measureable Skills Gain	40.40%	38%	Exceeded

Reports based on PY 2021 Common Measures (July 1, 2021-June 30, 2022)

Employment Incentives Program & Benefit Bridge

126

Employment Incentives Program
& Benefit Bridge Individuals
Enrolled



Investigations



\$295,248.66

Total Program collections

127,449

Income Eligibility Verification System (IEVS) alerts received.
767 verified as unreported

1,458

Investigations completed.
829 substantiated

165

Food Stamp Intentional Program Violations (IPV's) totaling:

\$319,916.44 in overpayment claims.

Estimated 12-month saving through disqualifications:

\$556,380.00

11

ADC/OWF Stamp Intentional Program Violations (IPV's) totaling:

\$24,267.00 in overpayment claims.

Estimated 12-month saving through disqualifications:

\$77,748.00

65 Ohio Works First overpayments received
325 Food Stamp overpayments received
0 Medical overpayments received
= \$1,031,337.96

Adult Protective Services

580

total calls

54

total calls afterhours

Allen County's Adult Protective Services (APS) program investigates and provides some level of follow-up service to every referral it receives. Though some calls are ultimately screened out under the state's program guidelines—including 33 referrals of individuals under the age of 60—it is the goal of our APS team to make contact on every referral to the program.



FISCAL & BUSINESS

Administrative/Indirect Services	7/1/22-6/30/23
Salaries/Compensation	\$ 6,787,579.88
Operations	\$ 886,151.23
Sub Total	\$ 7,673,731.11
Purchased/Direct Services	7/1/22-6/30/23
Public Assistance	\$ 1,906,193.47
Workforce Innovations and Opportunity Act	\$ 1,346,433.95
Sub Total	\$ 3,252,627.42
Collections/Incentives/Refunds	7/1/22-6/30/23
Public Assistance Collections	\$ (21,638.20)
Public Assistance Incentives	\$ (110,387.39)
Public Assistance Refunds	\$ (58,912.23)
Mandated Share Deposits	\$ (354,288.00)
Sub Total	\$ (545,225.82)
Total	\$ 10,381,132.71
State Assistance Expenditures at County Level (not processed by ACDJFS) on Calendar Year	7/1/22-6/30/23
OWF Cash	Statistics are no longer available
Food Stamps	Statistics are no longer available
Medicaid	\$ 202,372,957.00
DA Cash	-
Sub Total	\$ 202,372,957.00

HUMAN RESOURCES

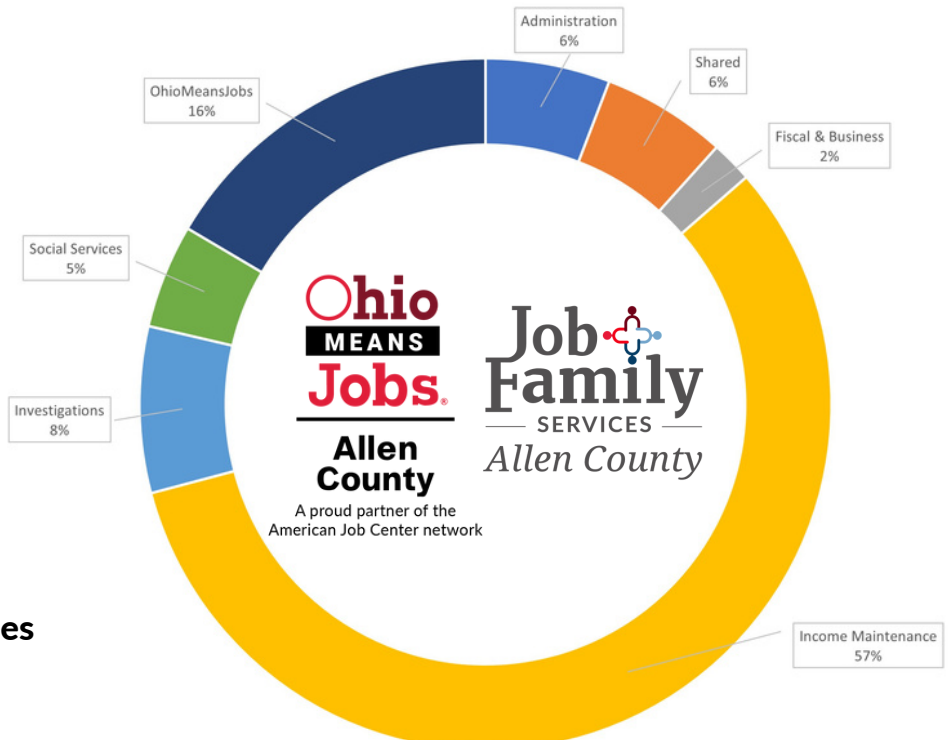
Total Number of Staff:

- 6 Administration
- 6 Shared
- 2 Fiscal & Business
- 59 Income Maintenance
- 8 Investigations
- 5 Social Services
- 17 OhioMeansJobs

New Hires
22

Promotions
5

Retirees
1



Administration

Joe Patton,
Director

Josh Parker,
Assistant Director

Deana Basinger,
Income Maintenance Administrator

Jessie Doyle,
Job Center Administrator

Jacob Larger,
Human Resources Administrator

Katie Metzger,
Support Administrator

In The News

To read these articles, visit: www.acjfs.org/about/

- 8.16.2022 - Youth Services Available for Young Adults
- 9.20.2022 - High School Job Coaches Return to Schools
- 10.18.2022 - Workforce Development & Recruiting Center
- 11.15.2022 - Hire a Vet Month
- 12.8.2022 - Assistance Available to Licensed Child Care Providers
- 12.20.2022 - Allen Count Needs Child Care Providers
- 1.1.2023 - New Year, New Career in 2023
- 2.21.2023 - SNAP Benefits Decreasing and Benefit Bridge
- 3.21.2023 - OMJ Allen to host Spring Career Fair in May
- 4.14.2023 - Allen Lima Leadership and Local Workforce
- 4.18.2023 - What to Expect at the Annual Spring Career Fair
- 5.2.2023 - OMJ Invites All Public Job Seekers to Career Fair
- 5.9.2023 - Over 120 Employers & 1200 Job Seekers at Career Fair
- 5.16.2023 - Fraud Prevention Month
- 5.23.2023 - In-Home Licensed Child Care Providers Workshop
- 5.25.2023 - Mercy Partnership for Child Care CPR Training
- 5.26.2023 - OMJ Allen Presents 12 High School Scholarships
- 6.15.2023 - World Elder Abuse Awareness Day
- 6.19.2023 - APS and Local Agencies to Host Senior Resource Fair
- 7.13.2023 - PSA - Thieves are Targeting SNAP Benefits Holders
- 7.19.2023 - Programs to Assist Young Adults in Allen County



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