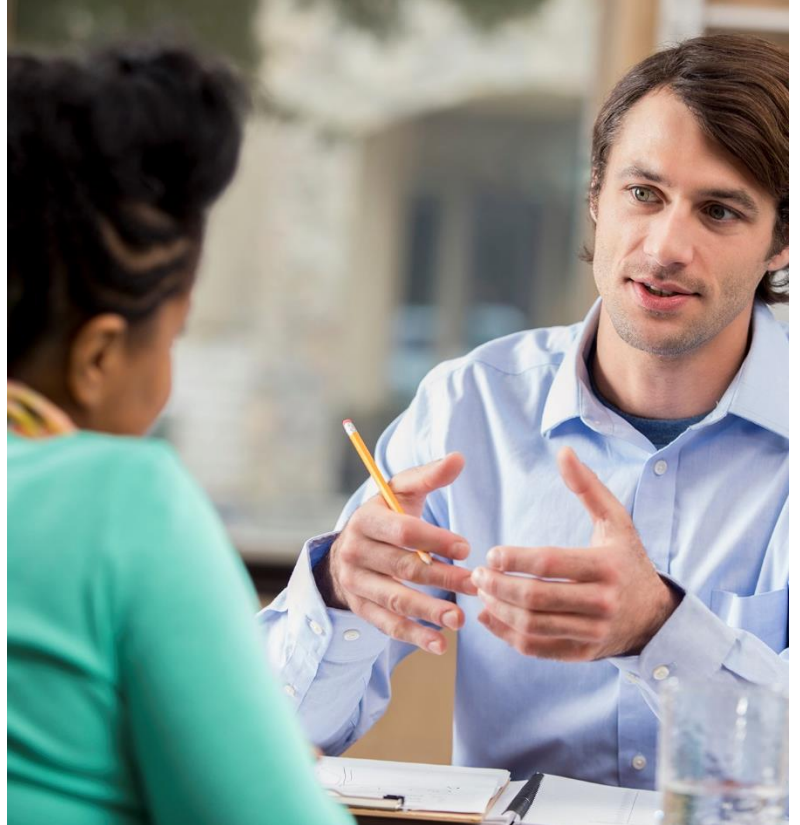


ANNUAL REPORT

STATE FISCAL YEAR 2019

(July 1, 2018 through June 30, 2019)



BOARD OF COUNTY COMMISSIONERS



Greg Sneary



Cory Noonan



Jay Begg

Leadership



Joe Patton

Director



Paula Siebeneck

Assistant Director



Josh Parker

Chief Fiscal Officer



Jacob Larger

*Human Resources
Administrator*



Jessie Doyle

Job Center Administrator



Deana Basinger

*Income Maintenance
Administrator*

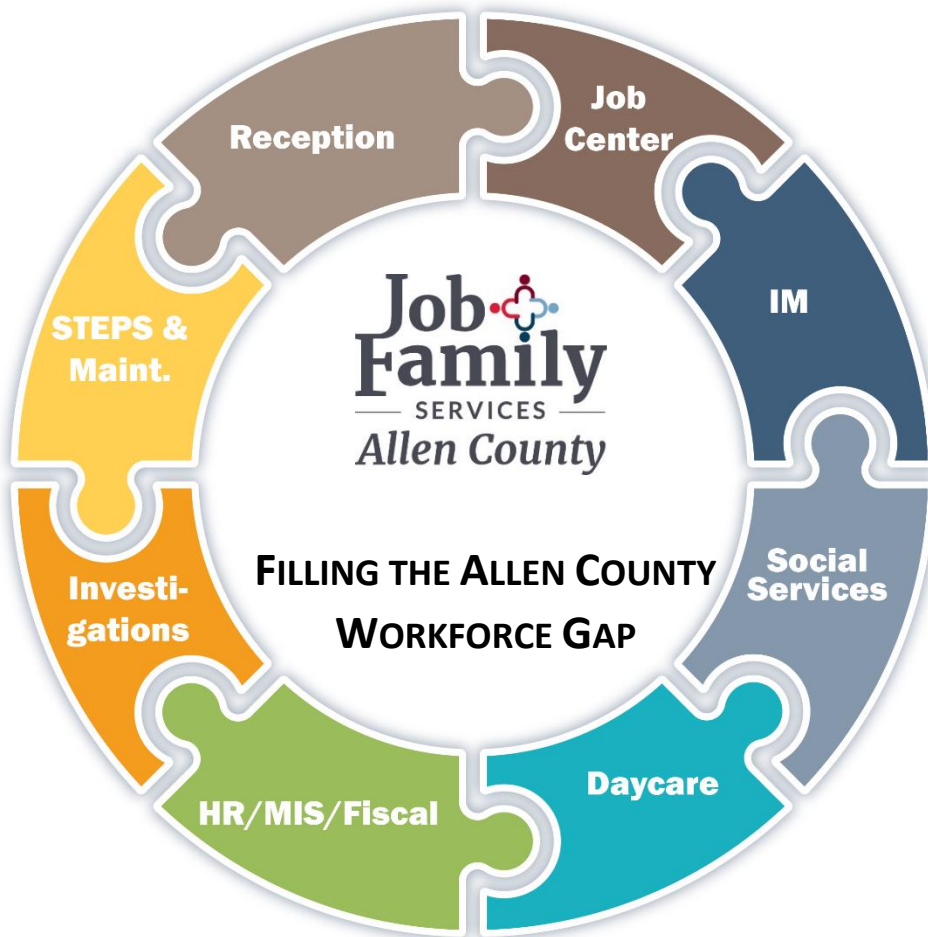
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MISSION & VISION

Our Mission:

Allen County Job and Family Services, with support of regional employers, economic development and community partners, is committed to building a stronger community by promoting self-sufficiency. We are dedicated to assisting Allen County families and individuals achieve their highest level of stability and independence through career development and supportive services.



Our Vision:

Like the pieces of a puzzle, every part of Allen County Job and Family Services plays a crucial role in the success of our mission and to ultimately assist in filling the workforce gap of Allen County and assist our clients to self sufficiency. No matter the division, unit or individual position, every employee is committed to the highest level of customer service to positively impact the communities we serve and ensure individuals and families find the resources needed to improve lives.

FISCAL & BUSINESS

Administrative/Indirect Services	State Fiscal Year 2018	State Fiscal Year 2019
Salaries/Compensation	6,030,387.96	5,291,470.04
Operations	833,472.12	924,978.07
Sub Total	6,863,860.08	6,216,448.11
Purchased/Direct Services		
Public Assistance	1,565,752.16	1,078,635.33
Workforce Innovations and Opportunity Act	603,366.55	723,308.04
Sub Total	2,169,118.71	1,801,943.37
Collections/Incentives/Refunds		
Public Assistance Collections	(12,251.05)	(22,428.43)
Public Assistance Incentives	(96,417.93)	(82,876.04)
Public Assistance Refunds	(65,115.70)	(62,731.41)
Mandated Share Deposits	(371,007.00)	(373,478.00)
Sub Total	(544,791.68)	(541,513.88)
Total	8,488,187.11	7,476,877.60

HUMAN RESOURCES

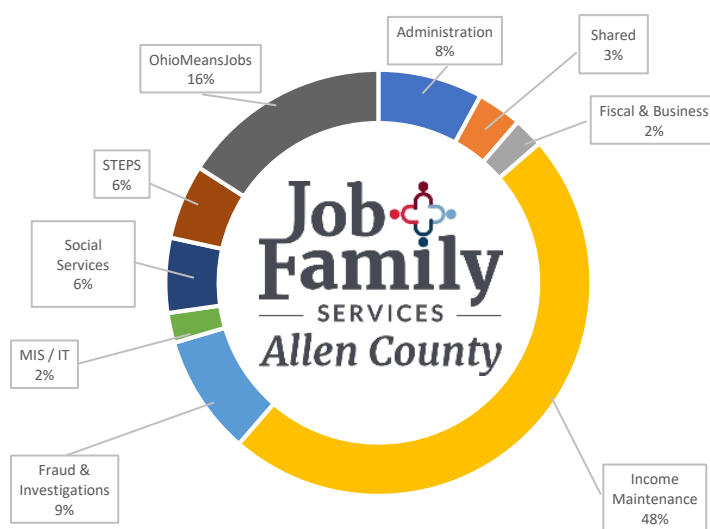
Total Number of Staff:

Administration.....	7
Shared	3
Fiscal & Business	2
Income Maintenance	42
Fraud & Investigations	8
Information Technology	2
Social Services	5
Steps Towards Employment & Permanent Self Sufficiency (STEPS)	5
OhioMeansJobs	14

Number of New Hires: **25**

Number of Promotions: **12**

Number of Retirees: **5**



Job Center Visit Summary

Total Visits: 7,505
Total Clients: 2,434
New Clients: 1,018
Returning Clients: 1,416



Allen County

A proud partner of the American Job Center network

Employer Services

Number of Employers: 547
Job Openings Posted by OMJ Allen County: 851
Hiring Events Hosted by OMJ Allen County: 116
On-the-Job Training (OJT) Contracts: 58
OJT Training Dollars Invested: \$142,921.88
Incumbent Worker Training (IWT) Contracts: 29
IWT Dollars Invested: \$105,207.58

Job Center Service Counts

Appointment with Job Coach/Case Manager: 1,810
Attend a WIOA Orientation: 170
Resource Room Activities: 2,667
Unemployment Activity: 700
Enrolled in Employment Incentive Program (EIP): 33
OMJ Allen County Job Coaches represented at 13 Allen County schools
Training Dollars Invested in the Community: \$248,129.46

Workforce Innovation and Opportunity Act (WIOA)

Program Year 2019 – Entered Program

45	Adults
5	Dislocated Workers
39	Youth – CCMEP WIOA
60	Youth – CCMEP TANF

Program Year 2019 – Exited Program

28	Adults
5	Dislocated Workers
19	Youth – CCMEP WIOA
42	Youth – CCMEP TANF

Comprehensive Case Management and Employment Program (CCMEP)

WIOA and TANF Youth Programs (ages 14-24)

Services provided to youth:

- Paid and unpaid work experiences
- Occupational skills training with a focus on in-demand occupations
- Activities to prepare for and transition to post-secondary education and training
- Integrated education and training
- Supportive services
- Leadership development activities
- Adult mentoring
- Comprehensive guidance and counseling
- Financial literacy education
- Entrepreneurial skills training
- Tutoring, study skills training, and dropout prevention
- Alternative secondary school offerings or dropout recovery strategies
- Services that provide labor market information about in-demand industry sectors and occupations
- Follow-up services

Special Projects: Wastewater Pre-Apprenticeship Program

Community collaboration between OhioMeansJobs-Allen County, Rhodes State College, Allen County Sanitary Engineers and City of Lima-Utilities Department. The goal of the program is to help fulfill the workforce gap in this occupation by producing a pipeline of skilled individuals, and focusing on local youth to provide the skills, education and on-the-job training in wastewater operations.

- 8 local youth were chosen (ages 18-24)
- All 8 successfully completed the academic instruction and on-the-job training hours
- 5/8 will continue to a Registered Apprenticeship Program to become a Class I Operator starting September 2019 and will sit for the Operator in Training (OIT) certification in November 2019.

WIOA Performance PY 2017 Common Measures

Based on Area 7 Standards

Performance Measure	Adult		Displaced Worker		Youth (Education, Training or Employment)	
	Qtr Rate	Area 7 Std	Qtr Rate	Area 7 Std	Qtr Rate	Area 7 Std
Youth Education, Training or Employment at Exit	-	-	-	-	38.5%	Baseline (20.5% State)
Employment 2nd qtr after Exit	95.9%	79.00%	100%	82.00%	85.7%	49.00%
Employment 4th qtr after Exit	97.9%	73.00%	100%	79.00%	91.6%	49.00%
Median Earnings 2nd qtr after Exit	\$6,845	\$5,000	\$6,610	\$6,600	\$3,046	Baseline (\$2,776 State)
Effectiveness in Servicing Employers: Retention	71.1%	Baseline (68.7% State)	100%	Baseline (73.1% State)	-	-
Credential Attainment	-	-	100%	58%	70.1%	49.00%
Measurable Skills Gain	60%	Baseline (53.2% State)	90.4%	Baseline (53.2% State)	75.3%	Baseline (39.2% State)

Exceeded

Met



INCOME MAINTENANCE

Average Monthly Recipients/Assistance Groups – FY2019

	Recipients	Assistance Groups
Ohio Works First - Cash	674	390
Food Stamps	11,515	5,593
Medicaid	39,075	23,911
Total	51,264	29,894

Average Monthly Lobby Visits: 1,838

National Voter Registration Act: An average of 141 voter registrations were processed monthly in FY 2019.

**Information sources: PAMS reports and ODM website showing annual reports.*

STEPS - Steps Toward Employment and Permanent Self-Sufficiency

Clients Served

97 received cash benefits

438 received food assistance, no cash

WEP – Work Experience Program

20 work sites

434 individuals assigned to WEP

50 individuals obtained employment

E&T – Education and Training

1 participant in Post-Secondary Education

8 participants in GED Classes

2 participants in Certificate Programs

2 ESOL

SOCIAL SERVICES

Child Care

7 Allen County Type-A Providers

7 Allen County Type-B Providers

Transportation:

Employment & Non-Emergency Medical

RTA Bus Tickets: **\$1,150.00**

RTA Transportation: **\$24,366.00**

Black & White Cab: **\$245,111.25**

Goodrides: **\$1,175.40**

Gas Vouchers: **\$24,070.73**

Delphos Senior Citizens: **\$8,962.06**

Easy Transit: **\$4,991.08**

Bus Passes: **\$370.00**

Right at Home: **\$12,827.17**

K&P: **\$3,180.00**

Prevention, Retention & Contingency (PRC)

Housing & Utility Assistance: **389** approved

Employment Assistance: **161** approved

Homemaker Services Provided

59 Clients Served

5 Vendors

Cost: **\$31,914.27**

Applications Approved

PRC Employment: **48**

Title XX Employment: **82**

Title XX Medical: **69**

Non-Emergency Transportation (NET): **251**

FRAUD & INVESTIGATIONS

Overpayment Recovery

30 Ohio Works First overpayments received in FY 2019	\$27,195.00
297 Food Stamp overpayments received in FY 2019	\$247,209.63
10 Medical overpayments received in FY 2019	\$49,250.92
Grand Total	\$323,655.55

Aid to Dependent Children & Ohio Works First	FY 2018	FY 2019
Cash Collections	\$13,719.29	\$20,062.00
Grant Reductions	\$2,063.00	\$4,062.00
STOPS	\$6,449.26	\$1,851.00
Total	\$22,231.46	\$25,975.00

Food Stamps	FY 2018	FY 2019
Cash Collections	\$64,527.18	\$50,271.95
Allotment Reduction	\$134,923.00	\$97,296.00
Federal/State Tax Offset Program	\$229,780.31	\$139,707.51
Total	\$429,130.49	\$287,248.46

Medical	FY 2018	FY 2019
Cash Collections	\$38,559.32	\$8,186.76

Total Program Collections	\$489,921.27	\$321,410.22
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Investigations

48,238 Income Eligibility Verification System (IEVS) alerts received
 – 1,303 verified as unreported

726 investigations completed
 – 438 substantiated

2 Aid to Dependent Children/Ohio Works First Intentional Program Violations (IPV's) totaling \$2,945.00 in overpayment claims
 – Estimated 12-month savings through disqualification: \$11,592.00.

96 Food Stamp Intentional Program Violations (IPV's) totaling \$86,342.72 in overpayment claims
 – Estimated 12-month savings through disqualification: \$221,184.00.

\$287,248.46 in Collections for repayment of overpaid SNAP benefits

ADULT PROTECTIVE SERVICES

509 Total calls	47% of calls were screened in
32 Total calls afterhours	53% of calls were screened out