

Adult Protective Services at Allen County Job & Family Services

Adult Protective Services (APS) works to help keep Allen County residents, who are over the age of 60, safe. When calls are received by APS, caseworkers evaluate any risk to the safety and well-being of alleged victims. If they find there is a risk, caseworkers work with families, social service agencies and other community resources to meet the person's needs and to improve the situation.

Our services may include, but are not limited to:

- Case work services
- Medical care
- Mental health services
- Legal services
- Fiscal management
- Home health care
- Housing-related services
- Guardianship services
- Placement services
- Food, clothing and shelter:

Many elderly adults are abused in their own homes or in relatives' homes. Elder abuse takes many forms. It includes abuse, neglect, self-neglect or exploitation. If you suspect that an elderly person is at risk from a neglectful or overwhelmed caregiver, or being preyed upon financially, it's important to speak up. Learn to recognize the warning signs of elder abuse, what the risk factors are, and what you can do to prevent and report the problem.

IF YOU SUSPECT ELDER ABUSE OR NEGLECT, CALL THE ALLEN COUNTY ADULT PROTECTIVE SERVICES CONFIDENTIAL HELP LINE AT (419) 999 - 0251.

If you are in an emergency situation, please dial 9-1-1.

Contact Us

951 Commerce Pkwy., Lima, OH 45804

Phone: (419) 999 - 0251

www.acjfs.org

Hours: Monday through Friday 7:30AM-4:30PM

For adult protection assistance after hours, please call the Allen County Sheriffs Office at (419) 227 - 3535.

If you suspect elder abuse or neglect, call the Allen County Adult Protective Services help line at (419) 999 - 0251.



Allen County Adult Protective Services Resource Guide



If additional resources are needed, please contact one of the following Agencies listed below:

Elder Service Agencies

Allen County Council on Aging
(419) 228 - 5135

Allen County Council on Aging Elderly Daycare
(419) 228 - 2688

Area Agency on Aging (PSA3)
(419) 222 - 7723

West Ohio Community Action Program (WOCAP)
(419) 227 - 2586

Cheryl Allen Center
(419) 222 - 7766

Delphos Senior Center
(419) 692 - 1331

Bradfield Community Center
(419) 228 - 7766

Helping Hands Home Health
(419) 991 - 1822

Salvation Army
(419) 224 - 9055

Allen County Board of DD
(419) 221 - 1385

**Crime Victims Services & Elder Victim Ministry
& Guardian Programs**
(419) 222 - 8666



Home & Health Care Services

Mercy Health - St. Rita's
(419) 227 - 3361

St. Rita's Behavioral Unit
(419) 996 - 5517

St. Rita's "One Number"
(833) 347 - 5544

St. Rita's Homecare
(419) 226 - 9062

Lima Memorial Hospital
(419) 228 - 3335

Lima Memorial Homecare
(419) 226 - 5020

Clear Passages - Grand Lake Geriatric Services
(419) 394 - 9505

Coleman Professional Services
(419) 229 - 2222

Crisis Hotline
(419) 228 - 4673

Information and Referral - Dial 211



Housing Facilities

Metropolitan Housing
(419) 228 - 6065

Crossroads Crisis Center
(419) 228 - 4357

Samaritan House
(419) 222 - 4663

Lima Rescue Mission
(419) 224 - 6961

Family Promise
(419) 879 - 4600

Guiding Light
(419) 236 - 7935

Restoration House
(567) 712 - 7833

Patriot House
(567) 712 - 7833

Andrew House
(419) 890 - 2482

**For emergency after hours placement, call:
HCF
(567) 940 - 1213**

The Springs
(419) 221 - 6051

