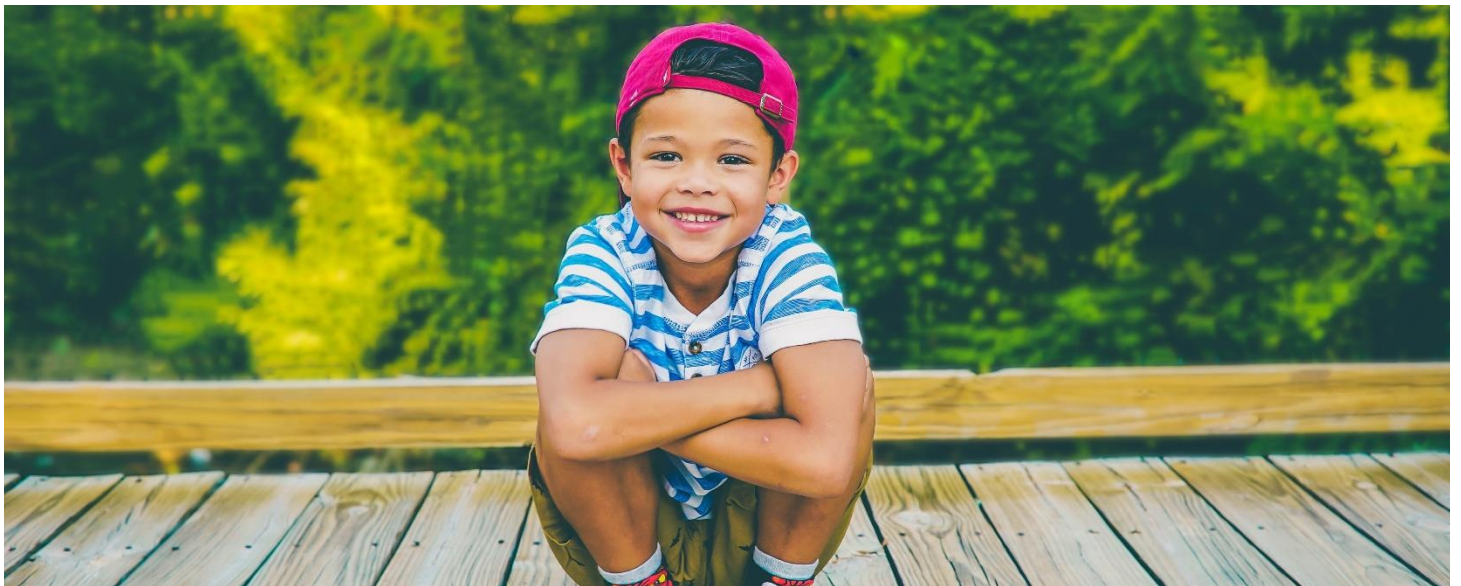
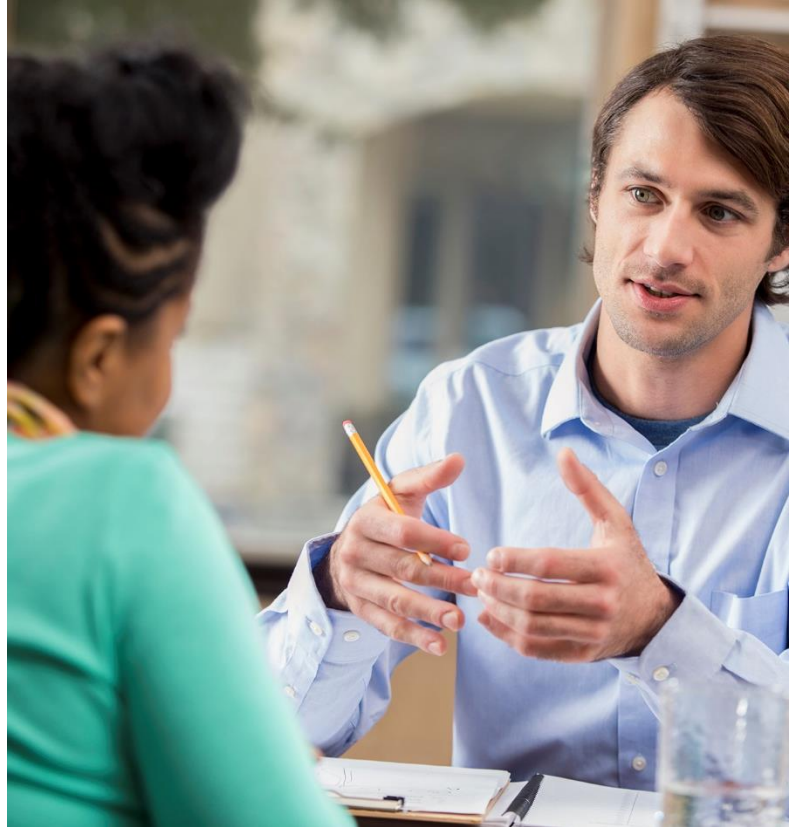


ANNUAL REPORT

STATE FISCAL YEAR 2018

(July 1, 2017 through June 30, 2018)



BOARD OF COUNTY COMMISSIONERS



Greg Sneary



Cory Noonan



Jay Begg

Leadership



Joe Patton
Director



Paula Siebeneck
Assistant Director



Josh Parker
Chief Fiscal Officer



Jacob Larger
*Human Resources
Administrator*



Jessie Garrity
Job Center Administrator



Deana Basinger
*Income Maintenance
Administrator*

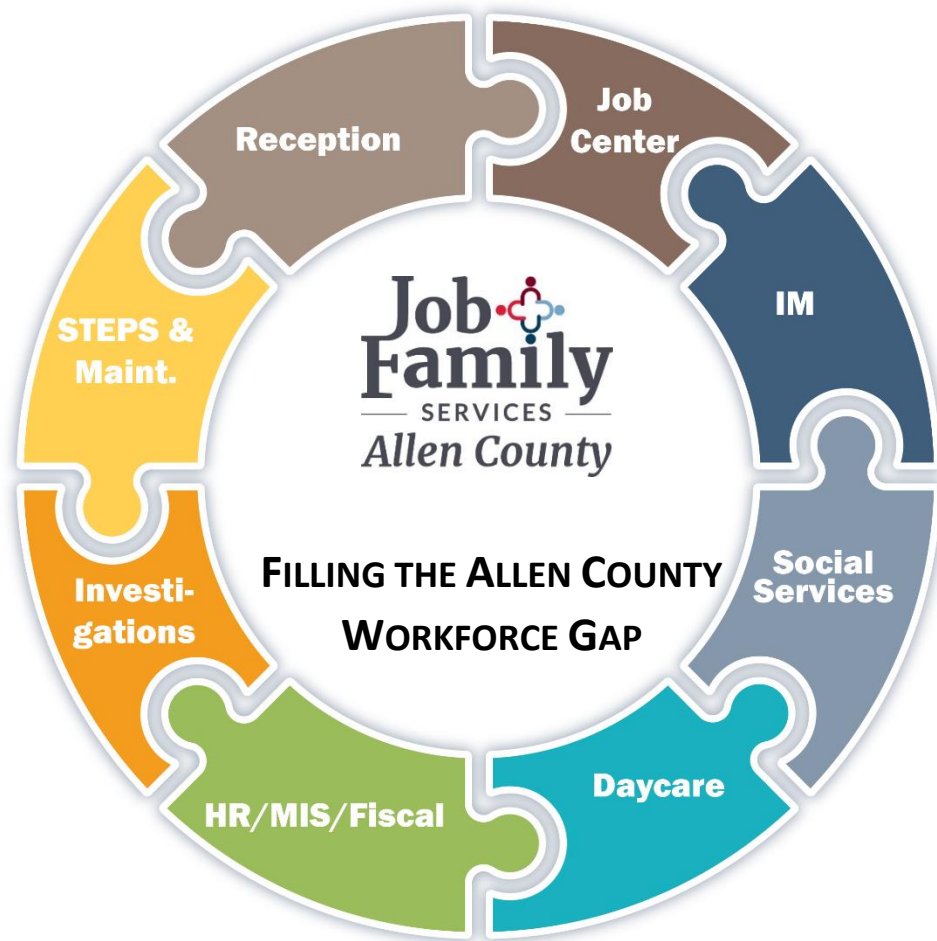
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MISSION & VISION

Our Mission:

Allen County Job and Family Services, with support of regional employers, economic development and community partners, is committed to building a stronger community by promoting self-sufficiency. We are dedicated to assisting Allen County families and individuals achieve their highest level of stability and independence through career development and supportive services.



Our Vision:

Like the pieces of a puzzle, every part of Allen County Job and Family Services plays a crucial role in the success of our mission and to ultimately assist in filling the workforce gap of Allen County and assist our clients to self sufficiency. No matter the division, unit or individual position, every employee is committed to the highest level of customer service to positively impact the communities we serve and ensure individuals and families find the resources needed to improve lives.

FISCAL & BUSINESS

Administrative/Indirect Services	State Fiscal Year 2017	State Fiscal Year 2018
Salaries/Compensation	5,614,335.90	6,030,387.96
Operations	788,614.74	833,472.12
Sub Total	6,402,950.64	6,863,860.08

Purchased/Direct Services		
Public Assistance	1,326,199.47	1,565,752.16
Workforce Innovations and Opportunity Act	504,479.39	603,366.55
Sub Total	1,830,678.86	2,169,118.71

Collections/Incentives/Refunds		
Public Assistance Collections	(47,049.79)	(12,251.05)
Public Assistance Incentives	(63,659.00)	(96,417.93)
Public Assistance Refunds	(111,629.44)	(65,115.70)
Mandated Share Deposits	(371,437.00)	(371,007.00)
Sub Total	(593,775.23)	(544,791.68)

Total	7,639,854.27	8,488,187.11
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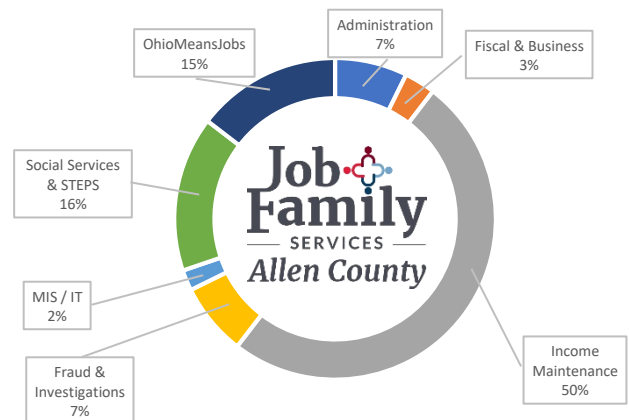
State Assistance Expenditures at County Level (not processed by ACDJFS)		
Ohio Works First (OWF) Cash	1,774,583.00	1,881,287.00
Food Stamps	18,205,874.00	16,753,840.00
Medicaid	195,008,222.69	191,175,187.74
Direct Assistance Cash	78,522.00	10,883.00
Sub Total	215,067,201.69	209,821,197.74

HUMAN RESOURCES

Total Number of Staff: 96

- Administration..... 7
- Fiscal & Business 3
- Income Maintenance 48
- Fraud & Investigations 7
- MIS / IT 2
- Social Services & STEPS..... 15
- OhioMeansJobs 14

Number of New Hires: 29
 Number of Promotions: 13
 Number of Retirees: 7



2017 Job Center Visit Summary

Total Visits	7,463
Total Clients	2,358
New Clients	931
Returning Clients	1,427



Allen County

A proud partner of the American Job Center network

2017 Employer Services

Job Openings Posted by OMJ Allen County	742
Hiring Events Hosted by OMJ Allen County	108
On-the-Job Training (OJT) Contracts	52
OJT Training Dollars Invested	\$143,733

2017 Job Center Service Counts

Appointment with Job Coach/Case Manager	1,808
Attend a WIOA Orientation	189
Resource Room Activities	3,450
Unemployment Activity	900

Partnered with two companies expanding into Allen County to ensure staffing was in place for new facilities, promoting workforce development in the region:



Workforce Innovation and Opportunity Act (WIOA)

Program Year 2018 - Entered Program

- 44 Adults
- 10 Dislocated Workers
- 28 Youth - CCMEP WIOA
- 70 Youth - CCMEP TANF

Program Year 2018 - Exited Program

- 41 Adults
- 9 Dislocated Workers
- 10 Youth - CCMEP WIOA
- 19 Youth - CCMEP TANF

Comprehensive Case Management and Employment Program (CCMEP)

WIOA and TANF Youth Programs (ages 14-24)

Services provided to youth:

- Paid and unpaid work experiences
- Occupational skills training with a focus on in-demand occupations
- Activities to prepare for and transition to post-secondary education and training
- Integrated education and training
- Supportive services
- Leadership development activities
- Adult mentoring

- Comprehensive guidance and counseling
- Financial literacy education
- Entrepreneurial skills training
- Tutoring, study skills training, and dropout prevention
- Alternative secondary school offerings or dropout recovery strategies
- Services that provide labor market information about in-demand industry sectors and occupations
- Follow-up services

WIOA Performance PY 2016 Common Measures
Based on Area 7 Standards

Performance Measure	Adult		Displaced Worker		Youth (Education, Training or Employment)	
	Qtr Rate	Area 7 Std	Qtr Rate	Area 7 Std	Qtr Rate	Area 7 Std
Employment 2nd qtr after Exit	89.70%	79.00%	85.70%	82.00%	82.10%	49.00%
Employment 4th qtr after Exit	85.80%	73.00%	100%	79.00%	79.50%	49.00%
Median Earnings 2nd qtr after Exit	\$6,360	\$5,000	\$8,773	\$6,600	\$3,487	Baseline (Exceeded State)
Effectiveness in Servicing Employers: Retention	58.00%	Baseline (60.3% State)	81.80%	Baseline (65.8% State)	35.50%	Baseline (Met State)
Credential Attainment	75%	50.00%	70.00%	58%	63.40%	49.00%
Measurable Skills Gain	68.20%	Baseline (37.1% State)	75.00%	Baseline (37.1% State)	70.80%	Baseline (Exceeded State)

Exceeded

Met



INCOME MAINTENANCE

Average Monthly Recipients/Assistance Groups – FY2018

	Recipients	Assistance Groups
Ohio Works First - Cash	724	464
Food Stamps	11,742	5,667
Direct Assistance – CASH (ended 12/31/17)	15	15
Medicaid	27,693	27,693
Total	40,174	33,839

National Voter Registration Act: An average of 183 voter registrations were processed monthly in FY 2018.

**Information sources: PAMS reports and ODM website showing annual reports.*

SOCIAL SERVICES

Child Care

11 Allen County Type-A Providers

8 Allen County Type-B Providers

Transportation*

RTA Bus Tickets: \$2,806.00

RTA Transportation: \$16,120.00

Black & White Cab: \$144,458.59

Goodrides: \$2,790.77

Gas Vouchers: \$20,094.66

Delphos Senior Citizens: \$10,051.23

Easy Transit: \$23,123.95

**June 1, 2017 to May 31, 2018, including all funding sources*

Prevention, Retention & Contingency (PRC)

Housing Assistance: \$128,635.56

Utility Assistance: \$144,460.87

Employment Assistance: \$8,652.14

Homemaker Services Provided

56 Clients Served

Cost: \$17,251.70

Applications Approved

PRC Applications: 1,102

Title XX Applications: 300

Non-Emergency Transportation (NET) Applications:
295

STEPS - Steps Toward Employment and Permanent Self-Sufficiency

Clients Served

45 received cash benefits

431 received food assistance, no cash

WEP – Work Experience Program

29 work sites

474 individuals assigned to WEP

47 individuals obtained employment

E&T – Education and Training

2 participants in Post-Secondary Education

20 participants in GED Classes

2 participants in Certificate Programs

FRAUD & INVESTIGATIONS

Overpayment Recovery

40 OWF overpayments received in FY 2018	\$46,203.00
503 Food Stamp overpayments received in FY 2018	\$360,588.00
<u>0 Medical overpayments received in FY 2018</u>	<u>\$0.00</u>
Grand Total	\$406,791.00

ADC/OWF	FY 2017	FY 2018
Cash Collections	\$10,521.62	\$13,719.29
Grant Reductions	\$892.00	\$2,063.00
STOPS	\$4,779.14	\$6,449.26
Total	\$16,192.76	\$22,231.46

Food Stamps	FY 2017	FY 2018
Cash Collections	\$60,975.21	\$64,427.18
Allotment Reduction	\$174,389.00	\$134,923.00
FTROP/TOP	\$227,506.20	\$229,780.31
Total	\$462,870.41	\$429,130.49

Medical	FY 2017	FY 2018
Cash Collections	\$31,011.70	\$38,559.32

Total Program Collections	\$511,074.87	\$489,921.27
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Investigations

7,708 Income Eligibility Verification System (IEVS) alerts received
 - 1,031 verified as unreported

1,366 investigations completed
 - 1,032 substantiated

2 ADC/OWF Intentional Program Violations (IPV's) totaling \$4,144.00 in overpayment claims
 - Estimated 12-month savings through disqualification: \$11,592.00.

212 Food Stamp Intentional Program Violations (IPV's) totaling \$228,267.00 in overpayment claims
 - Estimated 12-month savings through disqualification: \$493,536.00.

Distinctions & Accolades

- **#1 in the State** - most SNAP Intentional Program Violations
- **#1 in the State** - most SNAP claims established
- **#2 in the State** - collections
- **\$425,053.20 in Collections** for repayment of overpaid SNAP benefits